



## Holiday Club Terms and Conditions

### Bookings and Payment

- All bookings must be made in advance
- Full payment is required at the time of booking to secure your child's place.
- Places are subject to availability and are allocated on a first-come, first-served basis.
- Refunds are not available for missed sessions.
- Cancellations made **with more than 7 days' notice** will be eligible for a **full refund**.
- Cancellations made **with less than 7 days' notice** will receive a **partial refund of 50% of the full booking**, at the discretion of the Club.

### Child Safety and Behaviour

- The safety and wellbeing of children is our highest priority. We operate in accordance with relevant safeguarding legislation and guidance. Please see our safeguarding policy for further details
- Parents must inform the Club of any medical conditions, allergies, or additional needs prior to the child's attendance and at time of booking.
- The Club reserves the right to exclude any child whose behaviour is consistently disruptive, unsafe, or prevents others from participating fully.
- Bullying, racism, aggression, or any form of violence will not be tolerated.

### Health and Medical

- Parents /carers must not send children to the Club if they are unwell or have an infectious illness.
- In case of illness or injury during a session, we will contact the parent/carer immediately.
- Minor first aid will be administered by trained staff. In the event of an emergency, we will call emergency services and inform you without delay.

### Liability

- While every care is taken to ensure the safety of children attending, the Club and its staff are not liable for accidents or injuries that may occur from participation in standard activities.
- The Club is not responsible for the loss or damage of any personal property brought to the sessions.

### Photography and Social Media

- Photos may be taken during sessions for promotional purposes.
- If you do **not** consent to your child being photographed, please notify us at time of booking.

### Data Protection (GDPR)

- All personal information is held in accordance with the General Data Protection Regulation (GDPR) and will only be used for the operation of the Club.
- We do not share your information with third parties unless required to do so by law.



#### **Changes and Cancellations by the Club**

- We reserve the right to cancel or reschedule sessions due to unforeseen circumstances such as staff illness, low enrolment, or unsafe weather conditions.
- In the event of a cancellation, a full refund or credit will be offered.