



DANCESYNDROME PARENT AND CARERS CODE OF CONDUCT POLICY

INTRODUCTION

DanceSyndrome is a charity that provides opportunities for people to live happy, fulfilling and rewarding lives, experiencing and discovering the joy of real friendships through the power of inclusive dance.

DanceSyndrome is a caring, inclusive charity, not a Day Care Service.

Our aim is to create a friendly, safe environment where every person can experience the joy of dancing together and connecting with others in a professional way. Every person is equal.

This Code of Conduct reflects our values and commitment to wellbeing, inclusion, and fair and equal treatment of everyone. We ask all Participants and Parents and/or Carers to adhere to this code to ensure a safe and enjoyable experience for all.

It is important to note that:

Parents, Carers, and/or Support Workers are responsible for helping Participants to engage in the session whilst upholding appropriate behaviour in the setting. This is not the responsibility of DanceSyndrome's team members or venue staff.

Professional and personal boundaries should be maintained at all times, even if a Participant has a close relationship with another Participant. As such, we would discourage public displays of affection to ensure that all Participants feel comfortable within the dance environment.

This is a 'live' document and will be regularly referred to throughout all our work.



PARENT/CARER/ SUPPORT WORKER RESPONSIBILITIES

As a Parent/Carer, I/we will:

1. Liaise with and speak to DanceSyndrome team members in a professional manner and respect their personal boundaries.
2. Provide up-to-date contact details.
3. Offer appropriate 'care' support in all sessions.
4. Ensure all behaviours align with DanceSyndrome's ethos and values.
5. When attending a session, I will act as a role model in the space. I will not engage with drugs, alcohol, or any other unsociable / unprofessional activity.
6. Address concerns promptly when raised.
7. Raise any issues with the Managing Director.
8. Celebrate progress and achievements.
9. Follow policies as advised on the website.
10. Help promote activities.
11. Support DanceSyndrome campaigns and extra activities.
12. Use social media positively regarding DanceSyndrome.

DANCESYNDROME'S COMMITMENT

DanceSyndrome agrees to:

1. Ensure the health, safety, and wellbeing of all Participants.
2. Provide quality teaching and opportunities to maximise potential.
3. Challenge harmful language and behaviour, taking immediate action.
4. Work in partnership with Parents and Carers, by maintaining open communication.
5. Ensure Dance Artists & Dance Leaders adhere to DanceSyndrome's ethos, values and practices.



6. Celebrate progress and achievements.

SOCIAL MEDIA AND GRIEVANCES

Social media is a powerful tool which can be exceedingly helpful or totally negative. All communications involving others in DanceSyndrome must use DanceSyndrome social media channels. In the event of any offensive or inappropriate comments being made on social media, DanceSyndrome will ask the Parent or Carer to remove the post, insist they discuss the issues in person with the Managing Director or Chair of Trustees, and respond in other ways as deemed necessary.

Grievances must be addressed through DanceSyndrome's complaints procedure, never through social media.

ACKNOWLEDGEMENT

By joining a DanceSyndrome session, you confirm that you have read, understood, and agree to this Code of Conduct.