

WISENBAKER BUILDER SERVICES
TRUSTPOINT™ GRANITE WITH **StainShield-15™**
RESIDENTIAL LIMITED WARRANTY – NON TRANSFERABLE

Wisenbaker Builder Services (WBS) warrants to the original owners of installed WBS granite products that have been treated with **StainShield-15™** for a period of 15 years from the date of installation that the material will be water and stain resistant to common household liquids. If staining occurs during the warranty period, Wisenbaker Builder Services will at its option, repair or replace the stained WBS granite products that have been treated with **StainShield-15™**.

WHAT THIS LIMITED WARRANTY COVERS:

- Wisenbaker Builder Services' obligation under the 15-year warranty covers only the repair or replacement of the stained WBS granite products that have been treated with **StainShield-15™**.
- This limited warranty covers WBS granite products treated with **StainShield-15™** that have been permanently installed in your residence and registered with Wisenbaker Builder Services.
- This limited warranty covers products that have been maintained according to the WBS granite with **StainShield-15™** Care and Maintenance Guide provided free of charge at the time of installation, or upon request, by the Wisenbaker Builder Services Authorized granite Installer or by Wisenbaker Builder Services.

WHAT THIS LIMITED WARRANTY DOES NOT COVER:

- This limited warranty does not cover color variances, chemical abuse or defects by fabrication, misuse, improper fabrication or improper installation.
- This limited warranty does not cover any defects in the WBS granite products other than staining, as described above including but not limited to chipping, cracking, or breaking due to consumer abuse.
- Because WBS granite products are natural stone; they are subject to veining and slight variance in color, shade and particle structure. These variances are not covered by this warranty.
- This limited warranty does not cover any additional or supplemental repairs or modifications such as, for example, any plumbing, electrical, tile or wall surface modifications that may be necessary to repair or replace the WBS granite product covered under this limited warranty; such other repairs and modifications shall be the responsibility of the customer.
- This limited warranty does not cover products that have not been paid for in full.
- This limited warranty does not cover uses of products that have been exposed to acid-based cleaners, abnormal use or conditions, or abuse in any way. "Abnormal use or conditions" includes, but is not limited to, damage from mishandling or misuse, damage from excessive heat, scorching or uneven exposure to weather conditions, physical or chemical abuse, and damage from improper care and maintenance.
- Wisenbaker Builder Services is not responsible for damage or injury caused in whole or in part by acts of God, job site conditions, architectural and engineering design, structural movement, acts of vandalism, or accidents.
- This limited warranty does not cover seam performance.

RECOMMENDED MAINTENANCE:

This warranty covers WBS granite products that have been treated with **StainShield-15™** sealant and have been maintained according to the following recommendations:

- Clean all spills immediately.
- To clean the surface, use a gentle general pH-balanced house cleaner or regular soap and water and a cloth. Windex® or similar cleaners may be used. We recommend cleaning as needed to enhance the look of the surface.
- Do not use any chemical sealant products as they will void this warranty.

The recommendations for properly maintaining WBS granite products that have been treated with **StainShield-15™** are not limited to the above recommendations. Please consult the Care and Maintenance Guide for WBS granite with **StainShield-15™** for a complete description of the recommended maintenance.

In the unlikely event that the surface needs servicing, please contact Wisenbaker Builder Services. Claims against Wisenbaker Builder Services will be considered only if the treated areas have not remained water and stain resistant when compared to an untreated surface.

NON-TRANSFERABLE WARRANTY:

This limited warranty is non-transferable and is only valid to the original purchaser of the WBS granite products treated with **StainShield-15™** during the 15-year warranty period.

REGISTRATION:

To register for this limited warranty, the end consumer must fill out the warranty registration online at www.wisenbaker.com or call or write to Wisenbaker Builder Services at the phone number or address below to obtain a registration form. Registration tracks the traceability of the materials from the factory.

TO OBTAIN SERVICE UNDER THIS WARRANTY:

To obtain the best service under this limited warranty, contact the source from whom the WBS granite product treated with **StainShield-15™** was originally purchased. For more information about this warranty, please contact Wisenbaker Builder Services, directly by writing or calling:

Wisenbaker Builder Services
1703 Westfield Loop
Houston, Texas 77073
Attn: Warranty Administrator
(281-233-4000)

In order to obtain service under this limited warranty, you must permit your Wisenbaker Builder Services Authorized WBS granite Installer or WBS's authorized agents to inspect your WBS granite product at your residence. Also, you must reasonably cooperate with your installer and Wisenbaker Builder Services' agents in the efforts to service this limited warranty.

Except as provided in this limited warranty, Wisenbaker Builder Services shall not be liable in either tort or contract for any loss of direct, consequential or incidental damages arising out of the use or in ability to use the product in residential applications covered by this warranty. Some states do not allow the exclusion or limitation of incidental damages, so the above limitation or exclusion may not apply to you.

Wisenbaker Builder Services makes no other warranty, representation or guarantee, express or implied, with respect to its products, except as expressly stated herein. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state or, in Canada, from Province to Province.

This is the only warranty offered by Wisenbaker Builder Services for WBS granite products treated with StainShield-15™. No one other than Wisenbaker Builder Services is authorized to make any warranty or promise with respect to WBS granite products treated with StainShield-15™.