

Custom invitation process:

1. Purchase the custom invitation design - I will send you a form to fill out with all required information.
2. I will contact you via email within 1 business day of receiving the form to confirm what you are looking for and ask any questions in regards to your order.
3. I will mock up sample invitations and email them to you to review - typically you will receive 2-3 options if you don't have something specific in mind. Turn around time for the first draft design of your custom invitation averages 4-5 business days.
4. You will have 3 rounds of edits once you have selected the design you want. Allow for 1-2 business days for any revisions. Please contact me if there is a rush (additional fees may be included depending on request)
5. After you have approved the final design, I will provide you with an estimate for the cost to produce the invitations. Average invitation prices range from \$4-6.00 per invitation.
6. I will email you an example of the completed invitation prior to producing them as one final approval to ensure it meets your expectations.
7. An invoice for the number of invitations ordered will be sent to you once they are completed and ready to be shipped out.
8. Due to the personalized nature of all invitations, Refunds, Replacement or Exchanges are not possible. Please consider requesting a sample prior to placing your order if you are not sure based on the photos and mock ups, so that you may be able to see the product before purchasing.