



**MEMBER FIRST**<sup>SM</sup>

# Caribbean

## TRAVEL TIPS



Thank you for booking your vacation with Member First. This guide contains helpful information and answers to many of the questions you may have as you prepare to travel. Enjoy your Member First vacation!

### **IMPORTANT CONTACT INFORMATION**

Member First Customer Service  
(866) 602-8631 Or email  
last.minute@memberfirsttravel.com

### **DURING YOUR STAY**

For assistance with excursions or transfers, please call:

**ANGUILLA**  
**Accessfun LLC/SST Tours** ..... 721-577-0232  
(Text or WhatsApp)  
Emergency, text only: 721-587-3376  
Mon-Fri: 9:00 A.M. – 5:00 P.M., Sat-Sun: 9:00 A.M. – 4:00 P.M.

**ANTIGUA**  
**St. James Travel & Tours** ..... 268-764-0682 or 268-764-0683  
Mon-Fri: 9:00 A.M. – 5:00 P.M., Sat: 9:00 A.M. – 1:00 P.M.  
After Hours Contact: 268-764-0684

**Island Routes** ..... 800-744-1150  
8:00 A.M. – 8:00 P.M.  
In-Destination: 877-581-2498 & 877-768-8370

**ARUBA**  
**De Palm Tours** ..... 297-522-4400  
Mon-Fri: 8:00 A.M. – 5:00 P.M.  
After Hours Contact: 297-522-4500

**BAHAMAS**  
**Great Exuma & Harbour Island**  
Contact your hotel for assistance

### **NASSAU/PARADISE ISLAND**

**Bahamas Experience Tours** ..... 242-397-5007 or 242-397-5013  
5:00 A.M. – 12:00 A.M.

**Barbados St. James Travel & Tours** ..... 246-432 0774  
Mon-Fri: 9:00 A.M. – 5:00 P.M., Sat: 9:00 A.M. – 1:00 P.M.  
After Hours Contact: 246-280-0240

**Island Routes** ..... 800-744-1150  
8:00 A.M. – 8:00 P.M.  
In-Destination: 877-581-2498

**BERMUDA**  
Contact your hotel for assistance or visit the taxi stand at the arrival hall of the Bermuda airport.

**BRITISH VIRGIN ISLANDS**  
**Virgin Gorda & Peter Island**  
Contact your hotel for assistance

**CURAÇAO**  
**Curaçao Actief** ..... 954-800-9015

**DOMINICA**  
**Decide on Dominica** ..... 767-255-1104  
Mon-Fri: 8:00 A.M. – 4:30 P.M.  
After Hours Contact: 767-295-6135

**DOMINICAN REPUBLIC**  
**W2M\*BDX** ..... 829-954-8133  
WhatsApp English: +52 998 161 6398  
(Text messages only)

**GRAND CAYMAN**  
**Webster's Tours Ltd.** ..... 345-945-1433  
7:30 A.M. – 4:30 P.M.  
After Hours Contact: 345-928-1333 or 345-917-6111  
Emergency: 345-916-3289

**Majestic Tours** ..... 345-949-7773 or 345-949-7774

8:30 A.M. – 5:00 P.M.  
After Hours Contact: 345-324-1321 or 345-516-3126

**GRENADA**  
**St. James Travel & Tours** ..... 473-459-0003 or 473-459-0005  
Mon-Fri: 8:30 A.M. – 4:30 P.M.  
After Hours Contact: 473-459-0003

**Island Routes** ..... 800-744-1150  
8:00 A.M. – 8:00 P.M.  
In-Destination: 877-581-2498 & 877-768-8370

**JAMAICA**  
**Caribbean World Enterprises** ..... 876-952-0400 or 876-952-6404  
8:00 A.M. – 6:00 P.M.  
After Hours Contact: 876-815-0829 or 876-772-2667 (6:00 P.M. – 10:00 P.M.)

**Island Routes** ..... 800-744-1150  
8:00 A.M. – 8:00 P.M.  
In-Destination: 877-581-2498 & 877-768-8370

**PUERTO RICO**  
**Dragonfly** ..... 787-362-6426 or 787-447-4440  
Mon-Fri: 8:30 A.M. – 6:00 P.M. (7:30 P.M. Nov - May), Sat: 8:30 A.M. – 5:00 P.M., Sun: 10:00 A.M. – 5:00 P.M.  
Emergency 24-Hours: 787-637-0044

**ST. BARTS**  
Contact your hotel for assistance



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# Caribbean Travel Tips

## ST. KITTS & NEVIS

### **Tropical Tours** .. 869-465-4167 or 869-465-4039

Mon-Fri: 8:30 A.M. – 4:30 P.M., Sat: 8:00 A.M. – 10:00 A.M.  
After Hours Contact: 869-662-7090, 869-664-1111 or  
869-662-5338

## SAINT LUCIA

### **Barefoot Holidays** ..... 758-450-0507

Mon-Fri: 8:00 A.M. – 5:00 P.M. Sat & Holidays: 8:30 A.M. –  
12:30 P.M., Sun: 9:00 A.M. – 3:00 P.M.  
After Hours Contact: 758-720-8383

### **Island Routes In-Destination** ..... 877-581-2498

& 877-768-8370  
8:00 A.M. – 8:00 P.M. 800-744-1150,

## ST. MARTIN/SINT MAARTEN

### **Accessfun LLC/SST Tours** ..... 721-587-0232

(Text or WhatsApp)  
Emergency, text only: 721-587-3376  
Mon-Fri: 9:00 A.M. – 5:00 P.M., Sat-Sun: 9:00 A.M. – 4:00 P.M.

## TURKS AND CAICOS

### **TCI Escapes** ..... 649-332-1092

9:00 A.M. – 9:00 P.M.  
After Hours Contact: 649-232-0830

### **Island Routes** ..... 800-744-1150

8:00 A.M. – 8:00 P.M.  
In-Destination: 877-581-2498 & 877-768-8370

## U.S. VIRGIN ISLANDS

### **St. Croix**

Contact your hotel for assistance

### **St. Thomas/St. John IMI** ..... 340-779-2755

9:00 A.M. – 5:00 P.M.  
After Hours Contact: 340-998-7905

## ST. VINCENT & THE GRENADINES

Contact your hotel for assistance

## TRAVEL WISELY

### **U.S. Citizens**

A valid U.S. passport is required for all U.S. citizens regardless of age when traveling between the United States and the Caribbean with the exception of Puerto Rico and the U.S. Virgin Islands.

For domestic travel to Puerto Rico and the U.S. Virgin Islands, every air traveler 18 years of age and older must present a REAL ID-compliant driver's license, state-issued enhanced driver's license, or other acceptable form of identification, such as a valid passport or U.S. Military ID, to fly within the United States. Standard, i.e., non-REAL ID compliant or non-enhanced, driver's licenses are not accepted by the Transportation Security Administration (TSA) at airport security checkpoints. Individuals for whom the TSA is unable to verify identity will not be able to clear TSA checkpoints at airports and fly. For more information about REAL ID, visit [tsa.gov/real-id](http://tsa.gov/real-id).

Any person under 18 years of age is considered a minor for travel purposes. Minors traveling with only one parent must have a notarized written permission statement from the other parent. In the case of deceased or divorced parents, legal proof of custody must be carried to accept just one signature on the letter. Minors traveling unaccompanied or with anyone other than their legal parents or guardians must obtain an original notarized letter of permission signed by both parents. Airlines will also require the name, address and phone number of the person meeting the unaccompanied minor upon arrival in the Caribbean.

### **Non-U.S. Citizens**

A valid passport is required. Green cards are not acceptable as a sole means of identification. Citizens of some countries may require a tourist visa. Check with your local consulate or visit [travel.state.gov](http://travel.state.gov) for more details.

### **Airport Check-In**

Arrive at the airport at least three hours prior to departure to ensure a smooth check-in process.

## DURING YOUR STAY

### **Immigration Processing**

You will be given a tourist card and customs declaration form during your flight to complete before you exit the airplane.

When you arrive at your destination you will first process through Immigration Control where your paperwork will be inspected and stamped. The immigration officer will return the tourist card to you as you will need to submit it to Immigration when you depart the Caribbean. Keep your tourist card with your passport in a safe place throughout your stay. Next, continue to baggage claim to get your luggage, then proceed through customs where your luggage will be scanned and a customs officer will obtain your customs declaration form. Once you have cleared customs, proceed to the exit.

### **Your Local Representative**

If your vacation package includes transfers, look for your representative, who will be holding a "Member First" sign. Your representative will assist you with your luggage, ground transportation and any other needs you may have, as well as confirm the pick-up time for your return transfer to the airport.

### **Checking In to Your Hotel**

Your accommodations are pre-paid. Please show your itinerary to the front desk. No hotel voucher is required. You will be asked to provide a credit card or cash deposit to cover any personal charges.

## RETURNING HOME

Each U.S. citizen returning from the Caribbean is required to go through U.S. Customs when re-entering the country. Visit the U.S. Customs and Border Protection website at [help.cbp.gov](http://help.cbp.gov) for details regarding items that may be brought into the United States from the Caribbean.

For U.S. citizens returning to the United States from Aruba, the Bahamas and Bermuda, the United States Customs and Border Protection (USCBP) facilities in Aruba, Freeport, Nassau and Bermuda Airports are purpose-built facilities that allow U.S.-bound passengers to undertake all immigration, customs and agriculture inspections prior to departure. Having cleared USCBP, passengers arriving in the United States are treated as domestic arrivals, which allows for a faster processing through their arrival airport in the United States, including checking through of any baggage to the traveler's final destination. These are some of only a handful of airports outside North America that offer the USCBP facility.

## VISITOR INFORMATION

### **Currency**

U.S. dollars are accepted virtually everywhere, especially in the resort areas. Major credit cards and travelers checks are widely accepted throughout the Caribbean.

### **Water**

All major hotels and restaurants use purified water throughout. Most hotels provide bottled water in all rooms, and many hotels now have potable water delivered through their taps using an on-site purification system; there will be a note in your room if this is the case.

### **Electricity**

The standard electrical service in the Caribbean is 110 volts (same as United States and Canada). Some electrical sockets do not accept three-prong or polarized plugs so it is recommended that you bring your own adapter.

## THANK YOU FOR TRAVELING WITH MEMBER FIRST

We look forward to serving you again during your next vacation to the Caribbean. We also provide complete vacation packages for Asia, Australia, Canada, Central & South America, Europe, Hawaii, Mexico, New Zealand, South Africa, South Pacific (Tahiti, Fiji & Cook Islands), United Arab Emirates, the United States and cruise vacations worldwide.