

Who to contact user guide



Who to contact for different situations



Sales Person

Scenarios

Declines or appeals

Escalations

Broker training and/or meeting requests

Broker Support

Broker portal issues, credit, and settlement questions

Amending application information such as loan amount, loan term, etc.

Following up on a deal in progress

Accrediting new brokers

Contact broker support

Phone: 1300 889 332

Email: brokers@plenti.com.au

