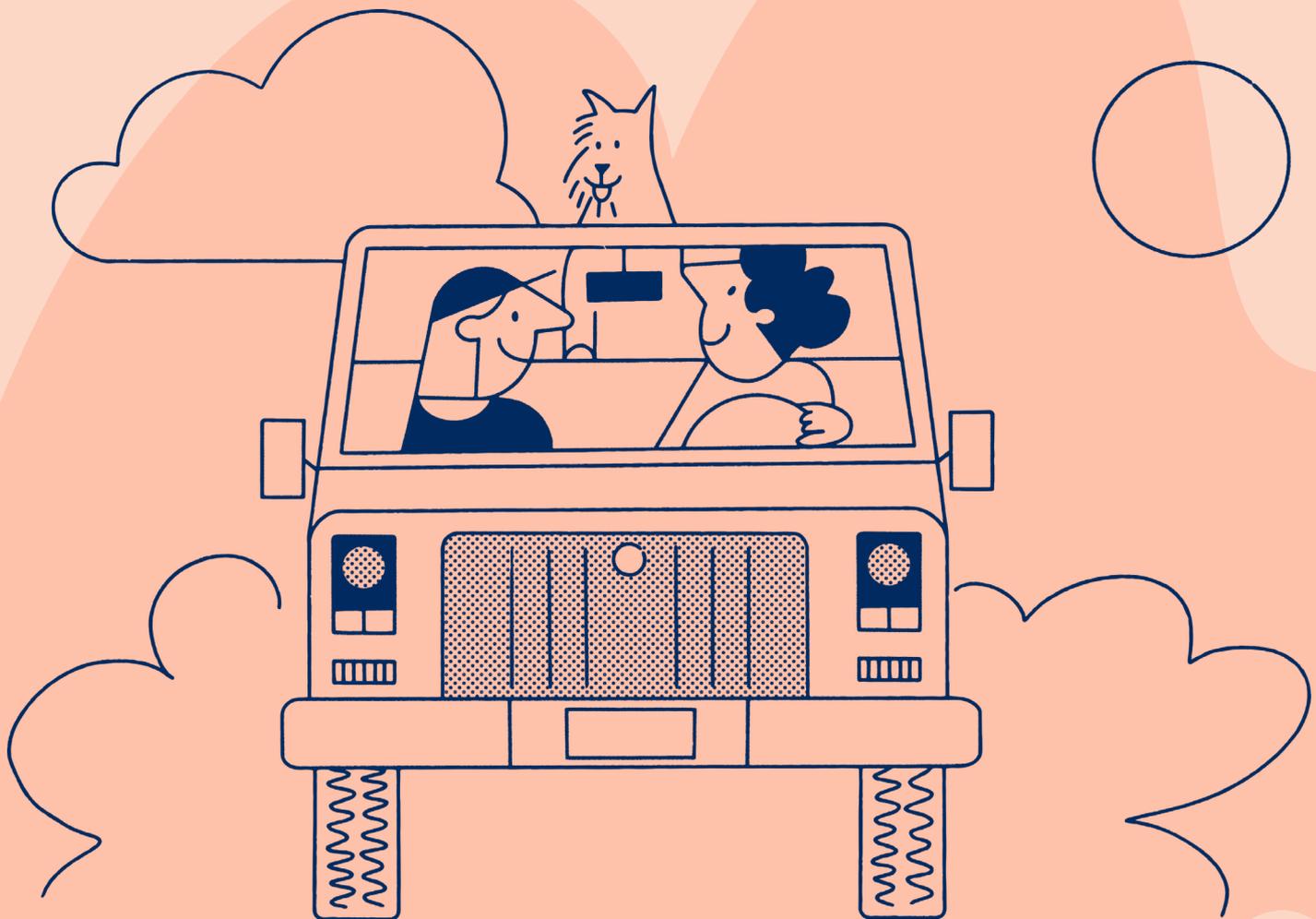


Settling a car loan

step-by-step guide



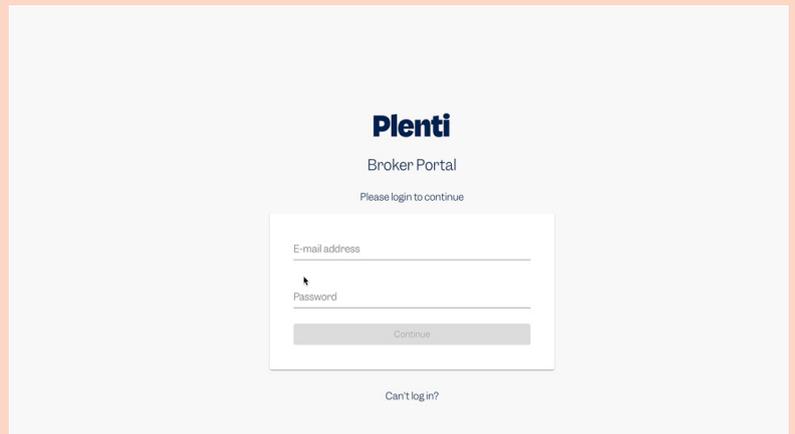
Settling a car loan

Application

1

Create application

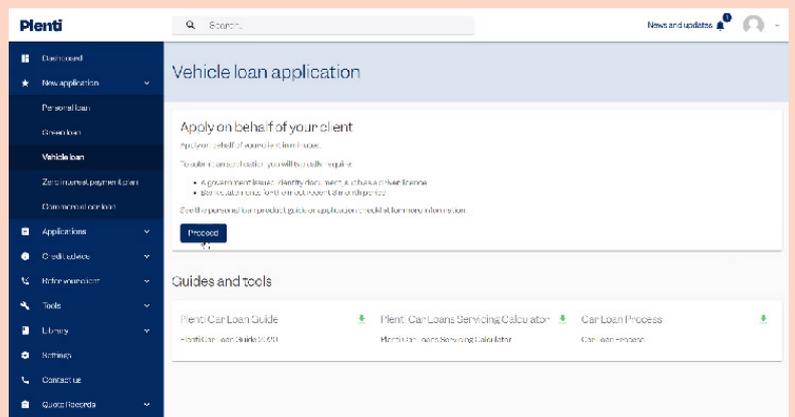
Log into the [broker portal](#)



2

Select new application and then choose 'vehicle loan'

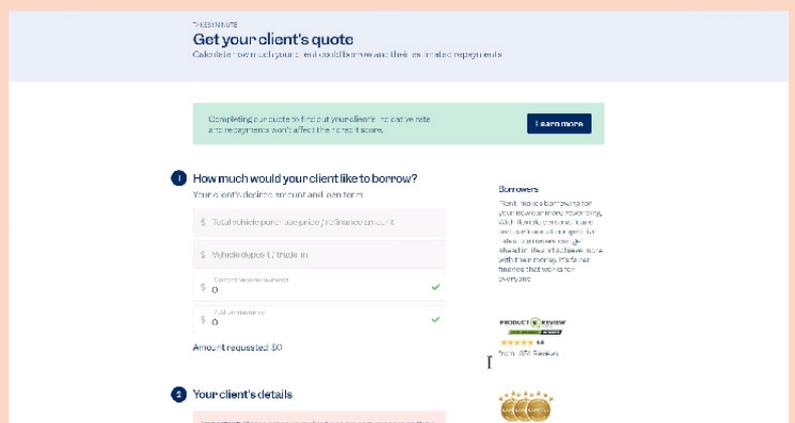
Apply on behalf of your client is the option you need to select. You will also be able to access our credit guide, which includes our rate chart. Our servicing calculator is also located here.



3

Complete 'Get your client's quote'

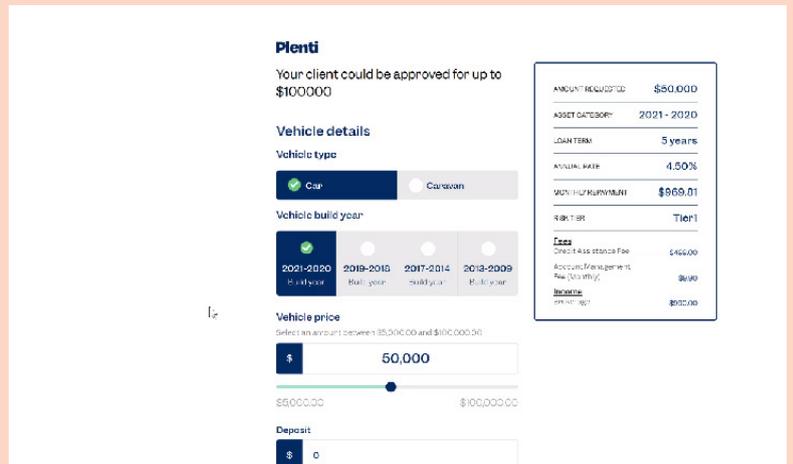
Fill in the purchase price and clients details and hit "get quote" this will complete a soft check of the client's credit file and provide the rate and repayment they qualify for.



4

Customise customer's loan

Complete the customisation options for the customer's loan including loan amount, vehicle age and asset type.



5

Repayment options

The quote page will also show you repayment options for all loan terms.

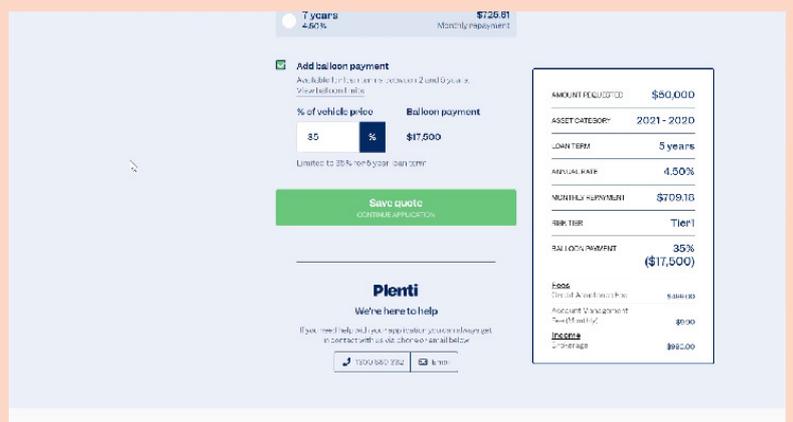


6

Balloon payments

You can add a balloon and choose the balloon %.

When you are happy with the quote and want to move to the application you can hit the "save quote" button.



7

Finalise loan application

Finalise the details of your customer's loan including information on your client's income, living expenses, debts, etc.

Plenti Need help? Help Centre 1900 882 824 Email

Finalise loan application
We need a few final details for your client's \$20,000 loan which has been approved in principle.

1 About your client

Your client's marital status

Number of dependents (if any)

Your client's residency

2 About your client's vehicle

Vehicle type

Seating type

If unsure of exact vehicle variant, please choose the closest

Vehicle condition (optional)

8

Vehicle details

Add in the vehicle details - once you have done this, the vehicle's loan-to-value ratio (LVR) will be displayed.

2 About your client's vehicle

Vehicle type

Seating type

If unsure of exact vehicle variant, please choose the closest

Vehicle condition (optional)

Vehicle make (optional)

Vehicle model (optional)

Vehicle year (optional)

Vehicle variant (optional)

Vehicle colour (optional)

Loan-to-value ratio: In an entering vehicle details to get the LVR

3 Your client's income

Your client's primary job income and payment frequency

Does your client have other income?

9

Finalise and submit application

Add notes on anything about the client's situation that isn't apparent from the information you have already entered.

Submit the application for credit to review.

You can upload assessment documents in your broker portal in the applications section (payslips, drivers licence, etc.).

3 Complete and submit

Is there anything else we should know, including any changes your client has made to their employment, income or expenses? (please limit to within 2000 characters)

Have you read and accepted the provided [Credit Guide and Quote](#)?

Have you explained the operation of the balloon payment option to my client and confirmed it meets their requirements and objectives?

What is the reason your client has requested a balloon?

Balloon payment reason

How does your client intend to pay for the balloon when due?

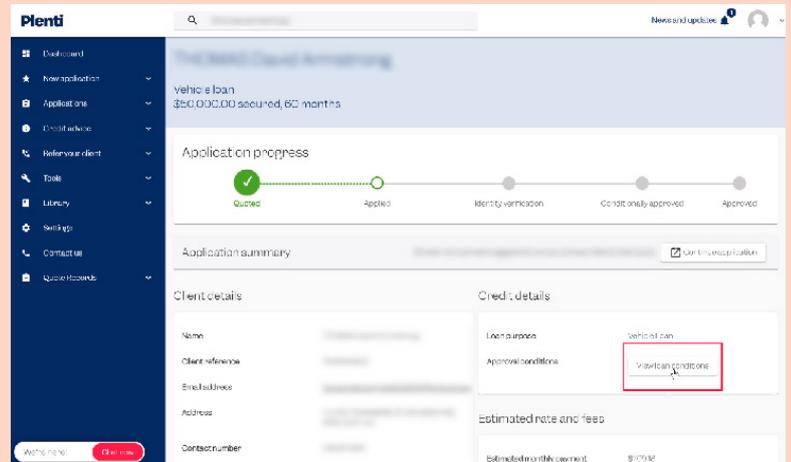
Balloon payment method

Finalise and submit

10

Settlement

Complete your auto settlement by going to the “view loan conditions” button on the application.



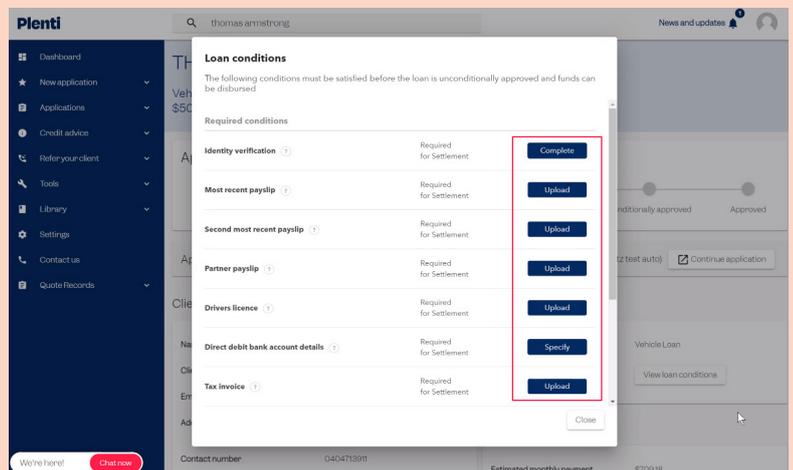
11

Documentation

Upload the required documents for settlement against each settlement condition. Once all settlement conditions are provided, our team will review these and will accept or reject the information provided.

Income specific credit conditions will automatically be reviewed by credit prior to other documents being uploaded.

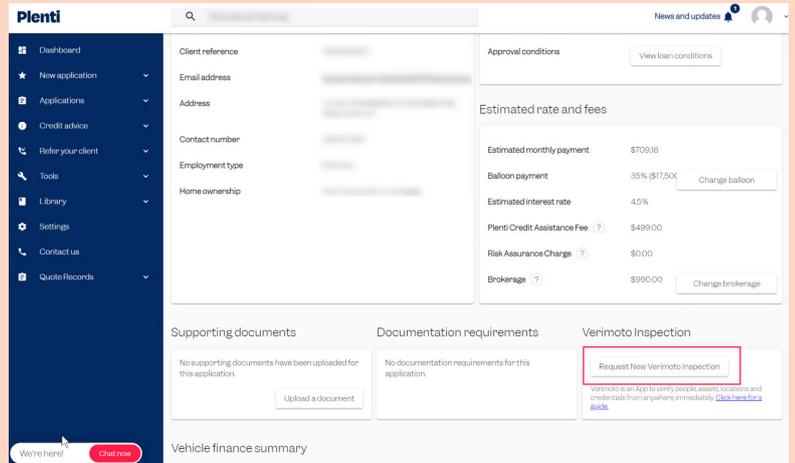
Once all documents have been accepted, contracts will be sent to the client electronically. Once signed, a remittance is issued straight away.



12

Private Sales

You can request the private sale inspection and private sale invoice to be sent to the vendor through your broker portal



13

Finance Details

All finance and vehicle details can be amended in the application.

