

WA Residential Battery Scheme

Vendor Accreditation Guide

Effective date 17 June 2025

This document is a summary of **key information and documentation required** to help vendors begin the accreditation process for the WA Residential Battery Scheme. It is intended as a **guide only**.



Apply online

Start your accreditation application here: www.plenti.com.au/wa-residential-battery-scheme-accreditation

Alternatively, scan the **QR code** to go directly to the application form:



For full eligibility criteria, technical requirements, and program details, **please** refer to the official WA Government website:

www.wa.gov.au/government/wa-residentialbattery-scheme-information-industry

Prepare these documents

Before starting the application, please ensure you have these documents ready as you will be prompted to upload them as part of your online application.

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Valid ID (driver's licence or passport)



Vendor company's invoice template



Public Liability Insurance – Certificate of Currency

\checkmark	If business is a trust, copy of the trust deed
\checkmark	Proof of NETCC Accreditation or of Application Submission (if unaccredited)
\checkmark	Recent bank statement (redacted copy is acceptable)

Vendor & Installer eligibility criteria

Vendor Requirements

To be accredited for the WA Residential Battery Scheme, vendors must:

Туре	Criteria
Business Location	 Have a registered business address in Western Australia (Synergy service area only) Be registered with Synergy as outlined in Synergy's Installation Handbook
Competency & Safety	 Be an Accredited Seller under the New Energy Tech Consumer Code (NETCC) Those not yet accredited may apply with proof of application and must operate as NETCC-compliant from 1 July 2025 Vendors have until 1 October 2025 to gain NETCC accreditation, after which non-accredited vendors will be removed from the Scheme. All installed equipment must be listed on the 'Supported Solutions' list of Approved Goods
Compliance	 Vendors are required to declare that they meet all financial, safety and competency criteria in order to participate in the scheme Meet a due diligence assement including the below: Solvent, with a credit file in good standing No evidence of phoenix company activity No material customer disputes or litigation No negative media coverage (unless unsubstantiated) Not banned from similar Federal or State programs

Installer Requirements

Vendors may only engage installers who meet the eligibility requirements below:

Installers do not need to complete a separate accreditation form.

Туре	Criteria
Accreditation	 Hold Grid Connected Battery System (GCBS) accreditation from Solar Accreditation Australia(SAA).
Installation Standards & Technical	Comply with industry standards and safety practices
	 Understand that battery installations are subject to safety audits, with inspections after rebate and loan funds are paid
	Complete relevant Horizon/Synergy training modules
	Comply with the technical requirements applicable to their service area:
Compliance	 If operating in Synergy or Western Power network areas: Synergy's functionality requirements and Installation Handbook Western Power's basic embedded generation connection technical requirements
	If operating in Horizon Power network areas:Horizon Power's technical requirements

For vendors and installers only. Not for distribution to consumers. For full eligibility criteria, technical requirements, and program details, please refer to the official WA Government website: www.wa.gov.au/government/wa-residential-battery-scheme-information-industry.

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