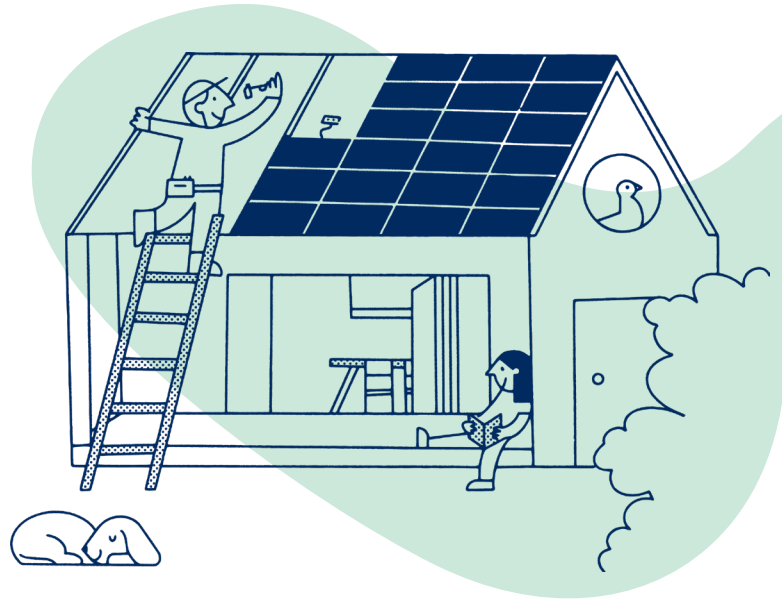


# Home Energy Saver loans

## Vendor Accreditation Guide

Effective date 17 June 2026

This document is a summary of **key information and documentation required** to help vendors begin the accreditation process for the Home Energy Saver loan program. It is intended as a **guide only**.



## Apply online

Start your accreditation application here:  
[www.plenti.com.au/home-energy-saver-loans/accreditation](http://www.plenti.com.au/home-energy-saver-loans/accreditation)

Alternatively, scan the **QR code** to go directly to the application form:



For a comprehensive and authoritative list of eligibility requirements and obligations, always refer to the Vendor terms and **please refer to the official Government website:**

[www.energy.nsw.gov.au/home-energy-saver](http://www.energy.nsw.gov.au/home-energy-saver)

## Prepare these documents

Before starting the application, please ensure you have these documents ready as you will be prompted to upload them as part of your online application.

- Valid ID (driver's licence or passport)
- Vendor company's tax invoice template
- Recent (30 days) bank statement
- Public Liability or Professional indemnity Insurance – Certificate of Currency
- If business is a trust, copy of the trust deed
- Applicant's (the business or sub-contracted installer) valid NSW Electrical Contractor's Licence
- NETCC Accreditation Certificate
- SAA license number

# Vendor & Installer eligibility criteria

## Vendor Requirements

To be accredited for Home Energy Saver loans by Plenti, vendors must:

Type	Criteria
<b>Competency &amp; Safety</b>	<ul style="list-style-type: none"><li>• Be an Accredited Seller under the New Energy Tech Consumer Code (NETCC)</li><li>• All installed equipment must be listed on the Energy Security Corporation's website. (Noting that some products listed might not be available by Plenti yet)</li></ul>
<b>Compliance</b>	<ul style="list-style-type: none"><li>• Vendors are required to declare that they meet all financial, safety and competency criteria in order to participate in the scheme</li><li>• Meet a due diligence assessment including the below:<ul style="list-style-type: none"><li>• Solvent, with a credit file in good standing</li><li>• No evidence of phoenix company activity</li><li>• No material customer disputes or litigation</li><li>• No negative media coverage (unless unsubstantiated)</li><li>• Not banned from similar Federal or State programs</li></ul></li></ul>

## Installer Requirements

Vendors may only engage installers who meet the eligibility requirements below:

Installers do not need to complete a separate accreditation form.

Type	Criteria
<b>Accreditation</b>	<ul style="list-style-type: none"><li>• Only use employees or contractors who are <b>Solar Accreditation Australia (SAA) accredited installers</b> with a Battery Storage endorsement for the installation of <b>Battery Energy Storage Systems (BESS)</b>.</li><li>• The business (or sub-contracted installer) must hold a <b>NSW Electrical Contractor's License</b> in order to undertake electrical work in NSW</li></ul>
<b>Installation Standards &amp; Technical Compliance</b>	<ul style="list-style-type: none"><li>• Comply with industry standards and safety practices</li><li>• Equipment is <b>CEC listed</b> with a minimum of <b>10 year warranty</b></li><li>• Installed at a site with a NMI</li><li>• All applicable Commonwealth/NSW energy program incentives must be applied to the eligible upgrade before loan disbursement. Any loan amount may only be used to fund all or part of the remaining eligible customer contribution after those incentives have been applied.</li></ul>

**For vendors and installers only. Not for distribution to consumers.** For full eligibility criteria and technical requirements please refer to the Vendor Terms provided as part of the accreditation process. For the most up-to-date information on eligibility and requirements, please refer to the official Energy Security Corporation website: <https://www.escorp.com.au/who-we-are/home-energy-saver-loans>.

Home Energy Saver loans are funded by the NSW Government. Loans are provided and managed by Plenti and are subject to assessment. Eligibility criteria and approved upgrade requirements apply.

Information shown is correct as at 17 June 2026 and is subject to change without notice. All applications for credit are subject to lender credit approval. Credit is arranged by Plenti RE Limited ACN 166 646 635, Australian Credit Licence number 449176 and provided by Plenti Finance Pty Limited ACN 636 759 861, Australian Credit Licence number 569622. Plenti RE Limited ABN 571 666 466 35 holds Australian Financial Services Licence number 449176 and Australian Credit Licence number 449176, and is a member of the Australian Financial Complaints Authority (AFCA).