BICKERTON MODEL AND TALENT

Breeanna Bascombe

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499 Main Street South	(905)457-3048
Suite 208	
Brampton, ON CANADA	
L6Y 1N7	

Education/Training: Norte Dame Secondary School – Drama – 4 years

Bio:

Eye Colour: Dark Brown Hair Colour: Black Height: 5'6" Weight: 120lbs **Size**: 2-4

Shoe Size: 7

Film & Television Experience:

CTV

DEGRASSI

MTV

SCARE TACTICS

BACKGROUND ACTOR

Scared One

Skills:

Fluent in English	Accents: British, Brooklyn (American), Jamaican, Russian
Singing	3 Years
Flag Football:	1-2 Years
Cheerleading:	2 Years
Dancing:	Hip-hop,
License:	Driving – G2
Enjoys:	Performing/Entertaining, Fashion, Food, Travelling, Reading, Writing

Eagle Landing Drive Brampton, Ontario L6P 2T7

Breeanna Bascombe

(647) 324- 8862 - <u>Breeanna.b@live.com</u>

Objective: To obtain a position as a **Customer Service Representative** wherein I can utilize my skills and experience

Summary of Skills and Qualifications

- · Works well with computers
- · Good listener
- \cdot Enjoys meeting new people, good communication skills
- Loves a challenge, hard worker
- $\cdot \,$ Well experienced in Customer Service

Job Experience

- Maternity Leave August 2020
- Club Executive Concierge, Intercontinental, March 2019- July 2019-, Toronto, ON
 - Greet and welcome all VIP guest with a smile and professional conversation.
 - Personal one one experience with the guest
 - Responded to telephone and in person request for information, entered reservations and handled guest request in a timely manner
 - Front Desk Agent, Sheraton, October 2017 February 2018, Etobicoke, ON
 - Greet and welcome all guest with a smile and professional conversation.
 - Coordinate with housekeeper to ensure all special request are handled promptly.
 - Responded to telephone and in person request for information, entered reservations and handled guest request in a timely manner
- Server, Dave & Busters, December 2016 May 2017, Vaughan, ON
 - Taking orders, attending to customers' request ensuring services
 - Provided the customers with a pleasant dining experience and quality service.
 - Ensured the cleanliness of dining area and food items before serving
- Brand Ambassador, INK Entertainment, December 2016- May 2017, Toronto, ON
 - Relay customer feedback to the company in anticipation of improving services
 - Act as the face of the company at social events and Rebel Saturdays.
 - Represent company and its services to the media and customers in a positive manner
- Front Desk Agent/ Night Auditor, Holiday inn, Nov 2015- Apr 2016, Vaughn, ON
 - Greet and welcome all guest with a smile and professional conversation.
 - Coordinate with a housekeeper to ensure all special request are handled promptly.
 - Responded to telephone and in person request for information, entered reservations and handled guest request in a timely manner.
- Data Entry Clerk, CONAIR- August 2014- July 2015, Brampton, ON
 - Typing, Filing & Organizing
 - Creating paperwork for drivers
 - promoted to receptionist-2 months
- Server, Hooters, January 2015 July 2015, Etobicoke, ON

- Taking orders, attending to customers request ensuring services
- Provided the customers with a pleasant dining experience and quality service.
- Ensured the cleanliness of dining area and food items before serving.
- Cashier, 'OTG Management' Toronto Pearson Airport; March 2014-December 2014, Mississauga, ON
 - Attending to customer requests and ensuring service as per guidelines
 - Having positive attitude, being able to attend to customer needs.
 - Being Fast and efficient.
- Hostess, Pickle Barrel, December 2010- August 2012, Brampton, ON
 - Attending to customer requests and ensuring service as per guidelines
 - Having positive attitude, being able to attend to customer needs.
 - Being Fast and efficient.
- Customer Service, McDonalds, April 2008-August 2009, Brampton, ON
 - Responsible for Cashiering and cash reconciliation
 - Housekeeping of the kitchen and lobby area
 - Attending to Customer requests and ensuring service as per guidelines
- Student Volunteer, Dec 2007- Jun 2008, PLASP Child Care, Brampton, ON
 - Supervised young children
 - Coordinated with the supervisor with regard to the general supplies
 - Ensured the kids are safe and kept them engaged by playing games and reading books etc.

<u>Education</u>

- St. Clair College, Mediaplex Campus, September 2013- March 2014, Windsor ON
 - Public Relations 1 year completed
- Sheridan College Davis Campus, September 2012 April 2013, Brampton ON
 - Social work 1 year completed
- High School Diploma, Sep 2007 Sep 2011, Thomas Merton Coop Center, Milton, ON
 - High School Diploma, Graduated
 - Marks above the average

References: Available on request