# Ashley Jeffrey

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### PROFESSIONAL SUMMARY

Dedicated worker committed to providing high-quality service by listening to customers and responding quickly to satisfy their needs. Strong interpersonal skills and understands best practices for dealing with difficult and challenging situations.

# **WORK HISTORY**

**Individual Clients.** Various, FL *Pet Sitter* | *07/2017 - Current* 

- Exercised animals regularly with walks and rigorous play activities.
- Kept animal coats clean and healthy with regular washing, grooming and trimming.
- Organized full-service care for regular customers, including picking up and dropping off animals and client locations.
- Skillfully helped treat animal skin, eyes and other parts with ointments and other medications.
- Cared for multiple special needs animals, from a deaf dog to a blind cat.

Individual Clients. Various, FL House Sitter | 07/2017 - Current

- Answered telephone and doorbell, took messages and relayed information to owner.
- Occupied personal residences to maintain security of property and oversee necessary business and repair transactions during temporary absence of owner.
- Fed and walked pets, cleaning up after pets indoors and outdoors.
- Received and organized mail for clients out of town long term.

**Lecanto Middle School**. Lecanto, FL Student Volunteer | 11/2017 - 05/2019

- Stage managed and choreographed multiple shows.
- Organized after school care for the middle school students.
- Fostered creativity and support for the middle students.
- Cared for special needs children.

#### **SKILLS**

- Emotional Support
- Team management
- Relationship development
- Problem resolution
- Customer satisfaction

# **EDUCATION**

Lecanto High School Lecanto, FL 05/2018

# **High School Diploma**

- Graduated magna cum laude
- Awarded International Baccalaureate Certificate
- Elected Captain of LHS Golf
- Member of Key Club
- Member of Tri-M (Music Honors Society)

College of Central Florida Ocala, FL 05/2020

# **Associate of Arts**

- Member of the Honor's College
- Graduated magna cum laude

University of Central Florida Orlando, FL Expected in 2022

**Bachelor of Science:** Arts And Entertainment Management

 Member of The Rosen College of Hospitality