

# Jean Berrios

Orlando, FL 32839

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4072536684

Highly manageable and experienced in leadership positions for 4+ years assisting customers and helping develop other co workers skills. Very Organized in every aspects both personally and in the workplace. Always willing to take on new challenges that are beneficial to develop new skills and improve my knowledge.

Authorized to work in the US for any employer

## Work Experience

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### **Ramp Lead Agent**

Swissport International Ltd. - Orlando International Airport, FL

December 2018 to August 2020

- Have organized ramp before and after arrival of flight.
- Keep track of time and ensure task is done exactly on time.
- Discuss preparedness of flight and other tasks with crew.

### **Lifeguard Lead**

Universal Orlando Resort - Orlando, FL

April 2014 to June 2019

- Ensure patron safety and regularly provide feedback and discuss tasks with team members.
- Have a set schedule and organize rotation for lifeguard.
- Manage budget hours and maintain an appropriate amount of hours on schedule.

## Education

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### **High school diploma**

Dr. Phillips High School - Orlando, FL

August 2010 to June 2014

## Skills

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- Driving (5 years)
- Load & Unload (2 years)
- Valet Parking (Less than 1 year)
- Guest Services (4 years)
- Heavy Lifting
- Microsoft Office (2 years)
- Lifeguard (5 years)

## Certifications and Licenses

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### **NASM Certified Personal Trainer**

October 2020 to October 2022

### **CPR/AED**

September 2020 to September 2022

## Assessments

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### **Supervisory Skills: Motivating & Assessing Employees — Proficient**

August 2020

Motivating others to achieve objectives and identifying improvements or corrective actions.

Full results: [Proficient](#)

### **Verbal Communication — Highly Proficient**

October 2020

Speaking clearly, correctly, and concisely.

Full results: [Highly Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.