

DEREK VONACHEN

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EDUCATION

University of West Florida; Bachelor of Science Degree in Sport Management **May 2015**
Broward College; Associate of Arts Degree in Natural Resources and Recreation **May 2012**

EXPERIENCE

Beach Attendant; Boca Beach Club, A Waldorf Astoria Resort **Mar 2017-Present**

- Welcome guests to the beach and offer professional, friendly, and engaging service
- Assist guests with lounge chairs, umbrellas, and cabanas
- Oversee the general cleanliness and upkeep of the beach area

Event Staff; Miami Dolphins **July 2016-Jan 2020**

- Assisted with pregame and halftime presentations including Color Guard, National Anthem, and Stripes
- Acted as a guide for mascots, cheerleaders, and alumni players during community events
- Maintained and organized all Entertainment assets and storage units around Hard Rock Stadium
- Represented the Miami Dolphins brand in a professional manner at all times
- Provided support to Youth Programs, Guest Experience, and Corporate Partnerships when needed

Athletic Operations Assistant; Jackie Robinson Training Complex **Feb 2020-Apr 2020**

- Assisted with day-to-day operations including Spring Training preparation for high school and college teams
- Acted as a liaison between onsite clients and JRTC staff
- Established and maintained files for Spring Training such as collecting waivers and insurance information
- Communicated with security, grounds crew, and front desk when needed

Operations Trainee; Durham Bulls **Apr 2017- July 2017**

- Coordinated game day parking operations for home games and special events
- Ensured fan safety and cleanliness of concourses, suites, and hospitality areas
- Loaded team equipment during team travel days
- Facilitated stadium maintenance for seating bowl, clubhouses, playing surface, and video board
- Led pregame meetings for part-time employees

Operations Assistant; University of West Florida **Sep 2013-May 2015**

- Promoted sponsorships associated with various athletics programs
- Interacted with fans to find contestants for prize giveaways
- Various office work including answering phone calls and data entry
- Developed marketing and promotions for different athletics program

TECHNOLOGY SKILLS

- Proficient in all Microsoft programs such as Outlook, Word, Excel and PowerPoint
- Proficient in Social Media platforms such as Twitter, Instagram, Facebook and Snapchat
- Proficient in applications including Windows, Adobe, Skype, and Google Chrome

SPECIAL EVENTS

- Super Bowl LIV 2020
- Miami Dolphins Cancer Challenge 2020
- Miami Open 2018