

Faith M Padgett

12139 Westbury Glen Ct | Charlotte, NC 28262
980-200-5514 | Faith070934@gmail.com

Educational Background

North Carolina A&T State University | Greensboro, NC | **B.S., Criminal Justice** | August 2024

Skills

Ability to adapt to communication | Active Listening Skills | Timeliness and Reliability | Energetic Work Attitude | Customer Service | Adaptive Team Player Detail oriented | Time Management | Organizational Skills | Multitask Management | Technical Savvy | Hands on Learner | Microsoft Office | Critical Thinking

Work Experience

Walmart Neighborhood Market | Charlotte, NC | **Front End Customer Service Associate** | May 2019 – Aug 2019

- Maintained a positive attitude while smiling, greeting, and thanking customers
- Assisted with checking out customers accurately and in a timely fashion
- Maintained a clean and presentable area
- Answered customer questions and helped them as necessary
- Utilized flexibility to assist fellow co-workers

Best Buy | Kannapolis, NC | **Mobile Sales Associate** | Aug 2018 – May 2019

- Sold mobile products, services, and solutions using customer service skills
- Asked questions to thoroughly understand the customer needs to make an informed decision on what to offer and complete their purchase
- Utilized sales tools to drive profitable growth
- Attended and participated in required trainings and meetings to improve professional development

DTLR | Charlotte, NC | **Sales Associate** | Nov 2017 – Aug 2018

- Assisted in the selling efforts by providing excellent customer service while utilizing selling techniques
- Processed monetary transactions while working in a fast-paced environment
- Maintained a level of cleanliness set forth by management

Hollister | Charlotte, NC | **Brand Ambassador** | June 2016 – Nov 2017

- Acted as the key holder for the store when necessary
- Contacted potential buyers to assist with picking out merchandise and closing out a sale
- Deliver extraordinary service by being personable when communicating with customers and buyers
- Rearranged the floor with new seasonal clothing using creative techniques
- Processed monetary transactions

Publix | Charlotte, NC | **Service Associate** | Nov 2015 – June 2016

- Provided friendly and reliable service to the customers
- Bagged items according to size and weight.
- Acted as the backup cashier when needed by processing monetary transactions