

JASON ROLLISON

578 Dexter Dr. North Sioux City, SD (712) 454-0020 jason.rollison@icloud.com

QUALIFICATIONS

- Customer Service: In Person, Telephone and Electronic with all age ranges
- Certification: EDI certified
- Quality Control: Met Strict Criteria for Service and Production for Hilton and Apple Corporations
- Marketing: Increased Website Page Views 50,000 to over 1 Million per month Created Promotional Materials for Television Stations
- Valid Driver's License and Transportation
- High School Diploma Plus College
- Portfolio: <http://www.vimeo.com/jasonrollison>

TECHNICAL SKILLS

- Mechanical Knowledge
- Website Development/Maintenance
- Operating Systems: Windows, MacOS, iOS, iPadOS
- Programs: Word, Excel, PowerPoint, Adobe Creative Suite
- EDI Certified

EXPERIENCE

Fulfillment Support Specialist Five Star/SPS Commerce North Sioux City, SD 2019 to Present

- Handle multiple communication platforms on a daily basis (Phones, Emails, Messaging)
- Assist vendors and retailers in a variety of ways, such as troubleshooting issues, educating how to use the EDI platform
- Efficiently maintain CRM database (Salesforce)
- Influencing expansion opportunities to existing customers

Marketing/Communication Specialist AaLadin Elk Point, SD 2017 to 2019

- Design marketing material using Adobe Creative Cloud Suite
- Work with sales on developing the best way to reach our audience

Substitute Teacher Dakota Valley, Elk Point-Jefferson, Gayville-Volin, Beresford 2014 to 2015

- Teach All Subjects as needed at four schools
- Classroom Management in all grades K-12

Hydraulics Engineer Load King Elk Point, SD 2014

- Install the hoses for the hydraulics system on trailers
- Built small engines that run the hydraulics and electrical system on the trailers

Guest Services Manager Hampton Inn North Sioux City, SD 2013

- Follow Hilton Corp. Guidelines to Maintain Quality and Integrity at the Hotel
- Interact with Guests, Check In, Assist with Needs, Solve Problems

Apple Quality Lead Stream Global Sergeant Bluff, IA 2009 to 2012

- Evaluate advisor's calls based on Apple's Quality Criteria
- Lead Staff for calibration of internal and external calls on the Apple contract

Internet Director KTIV Sioux City, IA 2007 to 2009

- Design, Layout, Create, and Monitor Website – WorldNow
- Increased Page Views from 50,000 to over 1 Million per month