

Siobhan M. Copeland, VASII

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EDUCATION

Roper Victim Assistance Academy of Maryland

06/2018-06/2018

University of Baltimore

School of Criminal Justice

Provided a fundamental overview of the entire field of advocacy including victimology, victim rights, and victim assistance for residents in Maryland. Sessions were led by recognized leaders and practitioners in the field of victimology, criminal justice, and victim rights, and focus on skill-building and best practices. 2018 RVAAM curriculum text covered more than thirty basic and trending subject areas such as: Victims' Rights & Laws, Restitution, Family Violence, Workplace Violence, Collaboration & Network Building, Vicarious Trauma and Self-Help, Certification and Professional Development.

Master of Science in Criminal Justice – Law

10/2013

Kaplan University, Summa Cum Laude, GPA: 3.9

Master of Arts in Film

05/2006

New York University, Cum Laude

Bachelor of Arts in Theater (Minor in Sociology)

05/2005

Spelman College, Cum Laude

PROFESSIONAL EXPERIENCE

Manager of Victim Services

10/2018-Present

Children's National Health System

Care's Clinic, Washington, DC

The CAREs clinic, a partnership between the Child and Adolescent Protection Center and Adolescent Medicine at Children's National, serves as a trauma-informed, interdisciplinary team that provides forensic medical and mental health care with a seamless connection to comprehensive primary care medical home for adolescent victims of trafficking. The clinic is held weekly in the Adolescent Health Center (AHC). I provide assistance to the survivors of trafficking as well as act as a videographer for the Care's Clinic health and sex education video which will be disseminated among survivors of Human Sex Trafficking as well as those currently being trafficked. Survivors will be contributing to this video during Saturday clinic at Courtney's House.

Coordinator of Crime Victims, Advocacy and Outreach

03/2014-Present

Children's National Health System

Child and Adolescent Protection Center, Washington, DC

Provide ongoing case management for patients of child maltreatment such as human trafficking, sexual abuse, sexual assault, physical abuse, neglect, medical neglect, and abandonment to ensure appropriate follow-up and treatment is obtained; Grant Writing; Assess needs and make appropriate referrals for emergency services and/or follow-up resources for child abuse victims and their families; Update, maintain, and generate reports from a comprehensive resource database; Assist patients and families with resources available to them in the community and within our center; Research available resources to meet family/patient needs; Serve as liaison between families and community agencies to ensure the appropriate resources (such as mental health services or crime victims compensation funds) have been met; These agencies include law enforcement, United States Attorney's Office for the District of Columbia (Sex Offense and Domestic Violence Unit and the Victim/Witness Assistance Unit), Office of the Attorney General (Family Service Division), Child and Family Services Agency (Child Protection Section),

Safeshores, The DC Children's Advocacy Center, The District of Columbia Courts Crime Victims Compensation Program, The Virginia Criminal Injuries Compensation Fund, and the Maryland Department of Public Safety and Correctional Services; Make follow-up contacts with families to determine whether needs were met; Ensure provision of HIV prophylactic medication for patients when recommended; Recruit and train volunteers and interns; Assist families with the Crime Victim's Compensation Program for DC, MD, and VA and serve as a liaison with those companies; Collect and report grant data for OVS and CAP Center reports and grants; Coordinate and support department community advocacy, prevention and outreach initiatives; Identify gaps in services within the community and communicate those observations and any suggested opportunities for improvement to division leadership and leadership of the community-based multidisciplinary team; Create quarterly statistical reports to our center's psychologist Dr. Herman Tolbert; Assist child abuse pediatricians in the exam room with patients who are too anxious to complete an ASA or APA exam; Conduct research for child abuse pediatrician Dr. Tanya Hinds for Abusive Head Trauma media content analysis report; Create web training video for Division Chief and child abuse pediatrician Dr. Alison Jackson as well as power point presentation that teaches doctors in the hospital how to identify and report suspected child abuse.

Provide ongoing training called "Darkness to Light" to a variety of professionals, both medical and non-medical, for whom the identification, intervention, and treatment of child abuse is necessary.

Scholarship Recipient of the School of Criminal Justice, University of Baltimore (UB), Roper Victim Assistance Academy of Maryland "class of 2018", June 4-8, 2018.

Attended training called "Corroborating Evidence: Reducing the Child's Stress and Strengthening Your Case with Chief Jim Holler" July 6, 2016

Attended training called "Joint Investigations of Child Sexual Abuse" with Safe Shores June 8, 2016

Attended training called "Cultural Competency African Community" with the District of Columbia Victim Assistance Academy August 5th and 6th, 2015

Crisis Apartment Overnight Residential Counselor

11/2016-06/2017

Fair Girls, Inc, Washington, DC

Reports to the Vida Home Supervisor; Responsible for the operational success of the FAIR Girls crisis apartment for young adult survivors of human trafficking; Supervise, counsel and mentor up to 6 young adult survivors staying in the apartment at any point in time; Ensures the apartment remains well maintained, secure and stocked with necessary food and other supplies; Mediate any conflicts that may arise amongst residents; Facilitate nightly "check-in" house meetings with residents; Facilitate cooking and other evening activities with residents; Maintain accurate and updated case notes and other related documentation as required; Ensure all safety protocols, procedures and resident agreements are upheld; Budget for groceries; Monitor, track and report suspicious online ads posted of potential trafficking victims on sites including but not limited to backpage.com; Maintain list of necessary supplies needed; Provide supportive counseling and mentorship to each resident.

Client Support Counselor

03/2013-03/2014

HopeWorks, Inc, Columbia, MD

Provided support and advocacy to clients residing in our safe house through crisis counseling, on-going case management, referrals to community resources, and daily interaction; Assisted clients in setting and attaining goals towards a life free of violence; Developed and implemented programs and workshops to meet the educational and personal developmental needs of the clients; Provided coverage and support on our 24-hour helpline and assess callers seeking shelter.

Attended 16 Strategies for Trauma Informed Evidence Based Recommendations Training with Futures Without Violence January 22, 2013

Attended training on effective 16 recommendations to guide Intimate Partner Violence (IPV) advocates in their daily work to build resilience and competence in children and parents. These recommendations were based on core components

of evidence-based therapeutic intervention models for children exposed to IPV: Child Parent Psychotherapy, Trauma-Focused Cognitive Behavioral Therapy, and the Kid's Club.

Attended training on Building Program Capacity to Effectively Serve Mothers and their Children Together in Domestic Violence Programs with Futures Without Violence March 6, 2013

Attended training on the benefits and challenges of providing coordinated comprehensive services for children/youth and their mothers within domestic violence programs.

Specialist/Family Room Specialist

08/2011-03/2013

Apple, Inc., Columbia, MD

Provided general sales and customer service duties by helping customers choose Apple technology that tailors to their specific business or individual needs; Conducted workshops on Apple technology, to include, iPhones, iPods, iPads, etc; Administered timely repairs on all IOS devices; Served as a resident expert on Apple policy as it relates to repairs and coach for sales associate colleagues; Conducted hardware and software troubleshooting; Demonstrated empathy while creating solutions for customers; Helped customers understand abstract concepts by using analogies and concrete experiences

Director of Video Arts

09/2009-10/2012

Zion Church, Largo, MD

Managed a team of 80 videographers and editors; Created and implemented training programs for volunteers; Recruited new volunteers; Ensured the production elements of youth services including video filming and editing; Directed a team of 8-10 individuals for Friday night services; Trained a team of videographers on how to write, produce, and edit web video using the latest technology

Older Youth Coordinator

09/2007-08/2010

Wide Angle Youth Media, Baltimore, MD

Taught social activism to high school and college students using mass media and video production; Conducted staff, youth, and community trainings; Developed and implemented technology-based curriculum to help students develop effective writing, editing, public speaking, problem solving and critical thinking skills; Created print advertisements and articles for websites, newsletters and billboards throughout Baltimore City; Other duties included grant writing, budget administration, staff training and community partnership development

CRIMINAL JUSTICE VOLUNTEER EXPERIENCE

Victims Advocate

01/2011-01/2016

Prince George's Hospital Sexual Assault Center, Cheverly, MD

Worked directly with the Prince George's Police Department, the Department of Social Services, and the State's Attorney's Office to guide the victim through investigative and legal processes; Provided services such as court companionship, writing victim impact statements, and guiding the victim through the process of collecting evidence for rape kits; Assisted SANE nurses with taking photos of injuries on the child victim

Attended training on Sexual Assault Prevention with the Sexual Assault and Domestic Violence Center of Prince George's Hospital 01/2011-11/2011

Attended training on handling cases of sexual assault, child abuse, neglect, domestic violence, and discussing victims' access to services with the Sexual Assault and Domestic Violence Center of Prince George's Hospital June 2011 until November 2011

Attended the Green Dot Bystander Training with the Sexual Assault and Domestic Violence Center of Prince George's Hospital March 2012

Social Media Intern

01/2013-03/2014

Howard County Domestic Violence Center, Columbia, MD

Assisted in the creation and execution of plans that communicate key initiatives and messages across multiple platforms; Moderated and drove community conversations; Posted and updated agency event notices; Reported weekly on key performance indicators and competitive benchmarks including but not limited to: Likes, Impressions & Feedback, Followers, Tweet Reach, Total Reach and any other key performance indicators; Built audience affinity; Provided monthly statistics for grant purposes

Youth Leader

07/2007-10/2012

The Remnant Youth Church/MERGE, Largo, MD

Acted as a small group leader and mentor for young women grades 9-12; Managed a roster of over 60 young women by leading group discussions on various issues relevant to young women such as teen pregnancy, familial abuse, and dating violence; Referred young women to appropriate resources such as local law enforcement agencies and social services.

TECHNICAL SKILLS

Software: Apple Software, Outlook, Pro Presenter, Internet Research

Operating Systems: Microsoft Windows XP, Professional, Vista, MAC OS X Leopard, MAC OS X Snow Leopard, MAC OS X Lion