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# Dazauna Smith

## Professional Summary

Empathetic Care Worker with sensitive and compassionate approach to cultivating trusting, stimulating and varied lifestyle for patients. I offer enhanced care with flexible learning approach for patients. Experience in hospital and in-home settings providing guidance and encouragement to patients through physical and emotional support. I'm an Energetic PCA dedicated to efficient and effective collaboration between care teams, patients and families. Outgoing professional with collaborative and flexible approach to reaching mutually beneficial resolutions.

## Work History

### Yale New Haven Health System - Patient Care Associate

New Haven, CT

02/2012 - Current

- Recorded temperature, blood pressure, pulse, or respiration rate as directed by medical or nursing staff.
- Ran errands for patients, did shopping, and picked up other necessities.
- Monitored and maintained cleanliness, sanitation, and organization of assigned station and service areas.
- Evaluated patients to identify and address wounds, behavioral concerns and medically relevant symptoms.
- Maximized patient satisfaction by helping individuals carry out personal tasks such as dressing and walking.
- Offered immediate assistance in emergency and routine paging situations to evaluate needs and deliver care.
- Collected and transported specimens to prepare for lab testing.
- Answered patient assistance calls, assessed needs and offered qualified support.
- Assisted nursing staff with respiratory, cardiopulmonary and physical therapies.
- Responded to patient emergencies with immediate care and notified clinicians to provide comprehensive assistance.
- Organized and replenished unit supplies to maintain team readiness for expected demands.
- Supported patient admissions, discharges and transfers to promote

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## Skills

- Patient services
- Hospice and palliative care
- Medical laboratory procedures
- Feeding assistance
- Healthy meal preparation
- Mobility assistance aptitude
- Professional bedside manner
- Qualified in patient transport
- Adaptable
- High level of autonomy
- Equipment sterilization
- Responsible
- Equipment transport
- Vital Sign Monitoring
- Medical inventory management
- Hazardous waste management
- Patient Transport
- Safety protocols

## Education

06/2012

**Branford Hall Career Institute**

Branford, CT

Medical Assistant : Medical Assisting

team productivity.

- Helped patients maintain healthy skin by checking wounds, assessing integrity and bathing bedbound individuals.
- Monitored, tracked and conveyed important patient information to healthcare staff to help optimize treatment planning and care delivery.
- Obtained patient vital signs and reported results to staff nurse or physician, noting changes from prior measurements.
- Assisted with feeding and monitored intake to help patients achieve nutritional objectives.
- Planned, prepared and served meals and snacks according to prescribed diets.
- Documented residents' mental status, sleep and eating patterns in medical record books.
- Remained alert to problems or health issues of clients and competently responded.
- Recognized and reported abnormalities or changes in patients' health status to case manager.
- Determined specific needs and provided most appropriate level of services for patient well-being.