

Emmani Mays

Peachtree Corners, GA 30092

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Authorized to work in the US for any employer

Work Experience

Picker/Packer

Amazon - Shelby Charter Township, MI

December 2019 to April 2020

- Drive Hi-low
- Pick Orders put into cages
- Drop cages off to be packed

Asst manager/Customer Service Representative

Art Van Furniture - Warren, MI

September 2017 to December 2019

- Critical thinking
- • Problem solving
- • Training others
- • Balancing drawer
- • Presenting a positive attitude always
- • Paying attention to detail
- • Complaint resolution
- •Schedule deliveries

Manager/ Sales Associate

PacSun - Troy, MI

April 2015 to March 2017

- Customer relations
- • Handling cash transactions
- • Training others
- • Complaint resolution
- • Creating attractive displays
- •Balancing drawers
- •Interviewing

Education

License in Esthetician

Michigan College of Beauty-Monroe - Waterford, MI

May 2021 to October 2021

In Process in Business Accounting

Macomb Community College - Warren, MI
2019

High school diploma

Adlai E Stevenson High School - Sterling Heights, MI
May 2015

Skills

- Microsoft Word/PPW (intermediate), cash register database (advanced).
Ability to interact and effectively communicate with people from highlighting teamwork and problem solving
- Customer Service
- Call Center
- Administrative Experience

Languages

- Spanish - Beginner

Certifications and Licenses

Lash Extensions

October 2020 to Present

Assessments

Problem solving — Highly Proficient

November 2019

Measures a candidate's ability to analyze relevant information when solving problems

Full results: [Highly Proficient](#)

Verbal communication — Highly Proficient

December 2020

Speaking clearly, correctly, and concisely

Full results: [Highly Proficient](#)

Customer service — Highly Proficient

December 2020

Identifying and resolving common customer issues

Full results: [Highly Proficient](#)

Retail customer service — Proficient

October 2021

Comprehending and responding to retail customer needs

Full results: [Proficient](#)

Sales skills — Familiar

October 2021

Influencing and negotiating with customers

Full results: [Familiar](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.