

AMBER DELANO

10 Carson St, Borger, TX 79007, USA Borger, TX, 79007 (832) 758-3837 Amber.delano@outlook.com

CAREER OBJECTIVE

Adaptable Biology major (3.5 GPA) currently attending Frank Phillips College, with 6.5+ years of work experience. Aiming to leverage a proven knowledge of conflict resolution, customer communications, and process simplifications skills to successfully fill the Neurosurgeon role at your company. Frequently praised as efficient by my peers, I can be relied upon to help your company achieve its goals.

EDUCATION

Frank Phillips College
Borger, TX

A.S. Biology Candidate (Expected graduation May 2019)

- **GPA:** 3.5
- **Award And Honor:** National Society of Collegiate Scholars
- **Extracurricular Activity:** Student Government Association (SGA), Reserve Officers' Training Corp (ROTC)

WORK EXPERIENCE

Borger Fitness Club, Borger, TX

Nursery Worker, May 2018 – Aug 2018

- Maintain a safe play environment.
- Observe and monitor children's play activities.
- Communicate with children's parents or guardians about daily activities, behaviors, and related issues.
- Sanitize toys and play equipment.
- Support children's emotional and social development, encouraging understanding of others and positive self-concepts.
- Discipline children and recommend or initiate other measures to control behavior, such as caring for own clothing and picking up toys and books.

McDonald's, Borger, TX

Cashier, Oct 2016 – Dec 2016

- Receive payment by cash, check, credit cards, vouchers, or automatic debits.
- Issue receipts, refunds, credits, or change due to customers.
- Assist customers by providing information and resolving their complaints.
- Greet customers entering establishments.
- Answer customers' questions, and provide information on procedures or policies.
- Maintain clean and orderly checkout areas and complete other general cleaning duties, such as mopping floors and emptying trash cans.
- Count money in cash drawers at the beginning of shifts to ensure that amounts are correct and that there is adequate change.

Posiedon Pools, Borger, TX

Head Lifeguard/ Pool Maintenance Specialist, Apr 2016 – Sep 2016

- Examine injured persons and administer first aid or cardiopulmonary resuscitation, if necessary, using training and medical supplies and equipment.
- Contact emergency medical personnel in case of serious injury.
- Rescue distressed persons, using rescue techniques and equipment.
- Instruct participants in skiing, swimming, or other recreational activities and provide safety precaution information.
- Patrol or monitor recreational areas such as trails, slopes, and swimming areas, on foot, in vehicles, or from towers.
- Complete and maintain records of weather and beach conditions, emergency medical treatments performed, and other relevant incident information.
- Maintain quality of pool water by testing chemical levels.
- Warn recreational participants of inclement weather, unsafe areas, or illegal conduct.
- Inspect recreational facilities for cleanliness.
- Provide assistance with staff selection, training, and supervision.

United States Army, Borger, TX

Signal Support Systems Specialist, Jun 2009 – Feb 2015

- Communicate with receiving operators in order to exchange transmission instructions.
- Operate radio equipment in order to communicate with ships, aircraft, mining crews, offshore oil rigs, logging camps and other remote operations.
- Maintain station logs of messages transmitted and received for activities such as flight testing and fire locations.
- Conduct periodic equipment inspections and routine tests in order to ensure that operations standards are met.
- Turn controls or throw switches in order to activate power, adjust voice volume and modulation, and set transmitters on specified frequencies.
- Repair radio equipment as necessary, using electronic testing equipment, hand tools, and power tools.
- Examine and operate new equipment prior to installation in order to ensure that it performs properly.
- Review applicable regulations regarding radio communications, and report violations.
- Set up antennas and mobile communication units during military field exercises.
- Adjust network sizes to meet volume or capacity demands.
- Communicate with system users to ensure accounts are set up properly or to diagnose and solve operational problems.
- Coordinate installation of new equipment.
- Research and test new or modified hardware or software products to determine performance and interoperability.
- Monitor and analyze network performance and data input/output reports to detect problems, identify inefficient use of computer resources, or perform capacity planning.
- Participate in network technology upgrade or expansion projects, including installation of hardware and software and integration testing.
- Maintain or coordinate the maintenance of network peripherals, such as printers.

- Maintain networks by performing activities such as file addition, deletion, or backup.
- Estimate time and materials needed to complete projects.
- Develop procedures to track, project, or report network availability, reliability, capacity, or utilization.
- Develop and write procedures for installation, use, or troubleshooting of communications hardware or software.
- Coordinate network operations, maintenance, repairs, or upgrades.

ADDITIONAL SKILLS

- Spanish- High school level
- Hongul- Elementary
- ASL- Basic

REFERENCES

REGINALD DENNIS, Shop Foreman, U.S. Army

(520) 431-8886 - Former Foreman

BRADLEY DELANO, Crewleader, Clean Harbors

(409) 934-4763 - Bradley.delano@icloud.com - Former Manager

SHIRLEY COX, Owner, Superior Deco

(832) 878-3473 - Former Employer