Christopher Gagnon

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I am very outgoing and a true people person. I am proficient in all aspects of restaurant service both FOH and BOH

Work Experience

Caterer

Williams College Dining Services - Williamstown, MA January 2020 to Present

Catering and prep in a liberal arts college community.

Server

Finn's Harborside - New Shoreham, RI June 2019 to January 2020

I am a culinary arts graduate and am skilled in all aspects both FOH and BOH

Salesperson

Pallaccio Fine Jewelers - St Thomas, VI November 2017 to March 2019

Customer service in the highest level.

Server

Thirteen Restaurant - St Thomas, VI October 2016 to February 2019

Customer service in a casual fine dining restaurant.

Salesperson

Education

Bachelor's in English literature

College of Charleston - Charleston, SC September 1995 to June 1999

Bachelor's in English literature

College of Charleston - Charleston, SC September 1995 to June 1999

Bachelor's

Skills

- Salesman
- Server
- Sales
- POS
- Customer Service
- Training
- MS Office
- Word
- Microsoft Office
- Restaurant Experience
- Bartender Experience
- Serving Experience
- Cooking
- Microsoft Excel
- Organizational Skills
- Powerpoint
- fast learner

Certifications and Licenses

food handler certificate

Assessments

Food Service: Customer Situations — Highly Proficient

December 2019

Ensuring customer satisfaction, prioritizing tasks, and suggesting products in a food service setting. Full results: <u>Highly Proficient</u>

Conscientiousness — Proficient

February 2020

Tendency to be well-organized, rule-abiding, and hard-working. Full results: <u>Proficient</u>

Reliability — **Expert**

February 2020

Tendency to be dependable and come to work Full results: <u>Expert</u>

Front Desk Agent (Hotel) — Highly Proficient

November 2019

Selecting hotel rooms based on verbal requests and identifying errors in hotel data. Full results: <u>Highly Proficient</u>

Food Safety — Highly Proficient

February 2020

Proper food handling, storage, and equipment use for preventing the spread of foodborne illness. Full results: <u>Highly Proficient</u>

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.