

**Gary Creasey**

3 Park Drive

Pittsfield, Massachusetts 01201 United States

Mobile: 4137702172

Email: gary.a.creasey@gmail.com

---

**Work Experience:****Motor Vehicle Operator****Department of Veteran Affairs (This is a federal job)**

421 N. Main St

Leeds, MA

**5/2021 - Present**

**Salary:** \$21.30 USD Bi-weekly

**Hours per week:** 40

**Series:** 5703 Motor Vehicle Operating

**Pay Plan:** WG - Nonsupervisory Pay Schedules--Federal Wage System

**Grade:** 4

This is a time-limited appointment or temporary promotion

**Duties, Accomplishments and Related Skills:**

Operate vehicles while obeying all state and local laws, DOT and VA regulations, as well as safety guidelines set forth by the Veterans Affairs. Demonstrate great attention to detail while preparing and operating motor vehicles. Demonstrate outstanding oral communication and interpersonal skills while coordinating with employees in various locations for medical waste pickup and other tasks. Maintain vehicles and other equipment to ensure safe and functional operation.

**Supervisor:** James O'Neil ((413) 584-4040 2173)

**Okay to contact this Supervisor:** Yes

---

**Claims Specialist****U.S. Social Security Administration (This is a federal job)**

96 Marshall Street

North Adams, MA

**5/2020 - 5/2021**

**Salary:** \$1,708.00 USD Bi-weekly

**Hours per week:** 40

**Series:** 0105 Social Insurance Administration

**Pay Plan:** GS - General Schedule (Ch. 51, 5 U.S.C.).

**Grade:** 07

**Duties, Accomplishments and Related Skills:**

Familiar with Social Security electronic programs. Worked with the public and assisted them in filing for benefits over the telephone. Ensured accurate filing so each individual received what they were entitled to.

**Supervisor:** Paula Pravia (877-319-5709)

**Okay to contact this Supervisor:** Yes

---

**Motor Vehicle Operator****Department of Veterans Affairs (This is a federal job)**

421 N. Main St.

Leeds, MA

**4/2018 - 5/2020**

**Salary:** \$21.08 USD Per Hour

**Hours per week:** 40

**Series:** 5703 Motor Vehicle Operating

**Pay Plan:** WG - Nonsupervisory Pay Schedules--Federal Wage System

**Grade:** 4

**Duties, Accomplishments and Related Skills:**

Operate vehicles while obeying all state and local laws, DOT and VA regulations, as well as safety guidelines set forth by the Veterans Affairs. Demonstrate great attention to detail while preparing and operating motor vehicles. Safely handles and dispose of biological and medical waste. Demonstrate outstanding oral communication and interpersonal skills while coordinating with employees in various locations for medical waste pickup and other tasks. Maintain vehicles and other equipment to ensure safe and functional operation.

**Supervisor:** Roberto Jimenez ((413)584-4040 2173)

**Okay to contact this Supervisor:** Yes

---

**Medical Support Assistant**

**Department of Veteran Affairs (This is a federal job)**

421 N. Main Street

Leeds, MA

**12/2016 - 4/2018**

**Salary:** \$18.33 USD Per Hour

**Hours per week:** 40

**Series:** 0679 Medical Support Assistance

**Pay Plan:** GS - General Schedule (Ch. 51, 5 U.S.C.).

**Grade:** 05

**Duties, Accomplishments and Related Skills:**

Enter admissions and patient movements into Vista. Schedule appointments in accordance with VHA national scheduling guidelines; including canceling and re-scheduling patient appointments and/or consults. Exercise excellent telephone etiquette and interpersonal skills while communicating with staff, patients, and outside sources. Process all emergency and non-emergency transfers to other VA facilities or private hospital. Ensure that transportation and escort services were arranged. Relay test results to appropriate staff to include recognizing and referred urgent results to the professional staff for immediate action. Verify doctor's orders and treatment orders. Verify and update patient demographics to include addresses and phone numbers. Assist patients in resolving problems, using all available resources to expedite services or implement necessary corrective measures.

**Supervisor:** Mike Begley ((413) 584-4040 2232)

**Okay to contact this Supervisor:** Yes

---

**Housekeeping Aid**

**Department of Veterans Affairs (This is a federal job)**

421 N Main St

Leeds, MA

**10/2016 - 12/2016**

**Salary:** \$14.12 USD Per Hour

**Hours per week:** 40

**Series:** 3566 Custodial Working

**Pay Plan:** WS - Supervisory Pay Schedules--Federal Wage System

**Grade:** 02

**Duties, Accomplishments and Related Skills:**

Maintain a clean work environment for patients and employees alike.

Clean floors work areas in accordance with strict safety and health guidelines.

Work independently in an assigned area, accomplishing all tasks in a timely and professional manner.

Interact with patients and employees, maintaining a respectful demeanor and assisting those in need of assistance to the best of my ability.

**Supervisor:** Joseph Arsenault ((413) 584-4040 2167)

**Okay to contact this Supervisor:** Yes

---

**Home Delivery Driver****Sweet Dreams**

256 Bath Road  
Brunswick, ME

**8/2016 - 10/2016****Salary:** \$12.00 USD Per Hour**Hours per week:** 38**Duties, Accomplishments and Related Skills:**

Deliver furniture to customers' homes in a safe manner.

Safely lift, carry and maneuver very heavy merchandise for sales and restocking.

Maintain the company delivery truck, ensuring proper operation and scheduled maintenance.

Exercise attention to detail when planning delivery routes and ensure all of the ordered items are loaded properly and securely on the truck.

Demonstrates good oral communication with customers and coworkers to accomplish deliveries.

Know, understand, and comply with all company, local, state, and federal traffic laws and regulations.

**Supervisor:** Marcus Headley ((207) 721-0091)**Okay to contact this Supervisor:** Yes

---

**Assistant Park Ranger****Maine Department of Agriculture, Conservation and Forestry**

528 Hallowell Road  
Pownal, ME

**5/2015 - 8/2015****Salary:** \$10.65 USD Per Hour**Hours per week:** 40**Duties, Accomplishments and Related Skills:**

Developed customer service experience while interacting with visitors to the park while providing information to the public in a courteous and professional manner.

Maintained records for a campground with 38 tent and RV sites.

Flawlessly handled the monetary transactions for camping fees and additional sales.

Maintained grounds and maintenance equipment to include trucks and all-terrain vehicles.

Operated a variety of trucks and off-road vehicles without incident.

Understood and complied with all local, state, and federal traffic laws and regulations.

Cleared and maintained trails which involved lifting heavy loads of fill and moving fallen trees from the paths.

Cleaned bathrooms and showers for visitors to the park. This involved using industrial cleaners and required following state and federal standards.

**Supervisor:** Jake Rideout ((207)688-4712)**Okay to contact this Supervisor:** Yes

---

**Assistant Park Ranger****Maine Department of Agriculture, Conservation and Forestry**

528 Hallowell Road  
Pownal, ME

**5/2014 - 8/2014****Salary:** \$10.65 USD Per Hour**Hours per week:** 40**Duties, Accomplishments and Related Skills:**

Developed customer service experience while interacting with visitors to the park while providing information to the public in a courteous and professional manner.

Maintained records for a campground with 38 tent and RV sites.

Flawlessly handled the monetary transactions for camping fees and additional sales.  
Maintained grounds and maintenance equipment to include trucks and all-terrain vehicles.  
Operated a variety of trucks and off-road vehicles without incident.  
Understood and complied with all local, state, and federal traffic laws and regulations.  
Cleared and maintained trails which involved lifting heavy loads of fill and moving fallen trees from the paths.  
Cleaned bathrooms and showers for visitors to the park. This involved using industrial cleaners and required following state and federal standards.

**Supervisor:** Jake Rideout ((207)688-4712)

**Okay to contact this Supervisor:** Yes

---

### **Assistant Park Ranger**

**Maine Department of Agriculture, Conservation and Forestry**

528 Hallowell Road

Pownal, ME

**5/2013 - 8/2013**

**Salary:** \$10.65 USD Per Hour

**Hours per week:** 40

#### **Duties, Accomplishments and Related Skills:**

Developed customer service experience while interacting with visitors to the park while providing information to the public in a courteous and professional manner.

Maintained records for a campground with 38 tent and RV sites.

Flawlessly handled the monetary transactions for camping fees and additional sales.

Maintained grounds and maintenance equipment to include trucks and all-terrain vehicles.

Operated a variety of trucks and off-road vehicles without incident.

Understood and complied with all local, state, and federal traffic laws and regulations.

Cleared and maintained trails which involved lifting heavy loads of fill and moving fallen trees from the paths.

Cleaned bathrooms and showers for visitors to the park. This involved using industrial cleaners and required following state and federal standards.

**Supervisor:** Jake Rideout ((207)688-4712)

**Okay to contact this Supervisor:** Yes

---

### **Assembly Technician**

**Enercon Technologies**

25 Northbrook Drive

Gray, ME

**4/2012 - 8/2012**

**Salary:** \$11.00 USD Per Hour

**Hours per week:** 40

#### **Duties, Accomplishments and Related Skills:**

Performed function tests on sub-assemblies for various types of electronics.

Assembled and function tested high quantities of consumer electronics.

**Supervisor:** Mary Ann ((207) 657-7000)

**Okay to contact this Supervisor:** Yes

---

### **Home Delivery Driver**

**Best Buy**

3209 E Central Texas Expy

Killeen, TX

**5/2011 - 1/2012**

**Salary:** \$12.00 USD Per Hour

**Hours per week:** 40

**Duties, Accomplishments and Related Skills:**

Safely delivered new household appliances and electronics to customers' homes without incident.

Made product connections, ensured functionality, and instructed customers on the proper use of their new products.

Responsible for and safely handled an average of \$50,000 worth of merchandise daily.

Responsible for the maintenance of the company delivery truck and ensured all proper documentation remained current and valid.

**Supervisor:** Mark Mayes ((254) 680-4040)

**Okay to contact this Supervisor:** Yes

---

**Wheeled Vehicle Operator**

**United States Army**

G FSC 2/15 BSB

Fort Hood, TX

**4/2008 - 6/2011**

**Salary:** \$2,947.50 USD Per Month

**Hours per week:** 40

**Duties, Accomplishments and Related Skills:**

Served as a Team Leader in the Battalion's Transportation Platoon. Complied with all DA and DOD regulations as well as all local and state traffic laws. Safely drove vehicles and equipment of differing sizes in all climate types in support of combat and training operations. Managed and supervised 10 subordinate soldiers and personally saw to their growth and development. Responsible for 5 trucks, worth a total of \$2.5 million.

---

**Electronics Technician**

**Insight Technologies**

9 Akira Way

Londonderry, NH

**8/2006 - 2/2008**

**Salary:** \$19.00 USD Per Hour

**Hours per week:** 40

**Duties, Accomplishments and Related Skills:**

Used computer and software to program military grade thermal optics.

Performed troubleshooting on electronic components and circuit boards.

---

**Sergeant**

**United States Army**

B CO 305th MI BN

Fort Huachuca, AZ

**3/1998 - 11/2005**

**Salary:** \$2,329.80 USD Per Month

**Hours per week:** 40

**Duties, Accomplishments and Related Skills:**

Managed office Local Area Network (LAN) which consisted of 8 individual computers.

Maintained computers and performed hardware and software upgrades, troubleshot and fixed LAN issues.

Installed and updated operating systems and other computer software.

Supervised repair teams of 2 people and oversaw the successful repair of military intelligence gathering systems..

Managed company training for over 125 people.

Successfully tracked and administered all required physical and weapons training for over 125 people.

Received commendation for the system of record keeping that I designed and implemented.

Learned to maintain electronic warfare/intercept receivers, processing and storage equipment and computer

peripherals.

Supervised subordinate students in the performance of their duties.

Completed training with a course final grade average of 94.5/100.

Supervised an Infantry fire team of 3 people.

Provided guidance to subordinates and professional support to both superiors and subordinates in the accomplishment of their duties.

In charge of all team equipment as well as squad and platoon equipment with a value of \$30,000.

Served as the company armorer, maintaining over \$2 million in company weapons and equipment.

Performed housekeeping duties to include floor stripping, mopping, waxing, buffing with an electric buffer and sweeping in office and living areas.

Served as a Transportation Non Commissioned Officer (NCO) for a light infantry battalion and was the primary contact for the battalion's transportation needs.

Coordinated all vehicle/driver scheduling and all maintenance performed on vehicles.

Subject matter expert for all Army, DOD, and DOT regulations.

In charge of the battalion's driver training program, ensuring all soldiers know and understand all regulations and laws concerning vehicle operation.

Interfaced with local community

Entered data into computer

Made and received telephone calls

Identified needs or problems and determines corrective action

Maintained security or confidentiality of records, equipment, or computer access

Provided guidance or assistance on policies or procedures

Operated standard office equipment

Exercised good judgment in order to prevent any misinformation or misunderstandings which could lead to adverse public relations

Established own work priorities

---

### **Education:**

**University of Southern Maine** Portland, ME United States

Bachelor's degree 5 / 2016

**Major:** Geosciences

**Cochise College** Sierra Vista, AZ United States

Associate's degree 5 / 2014

**Major:** Electronics Technology

**Lisbon High School** Lisbon, ME United States

High school diploma or equivalent 6 / 1995

**Major:** General Studies

---