

CASHEL B. CANADA
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OBJECTIVE

Serving others is my passion. My strengths lie in the ability to know my product, identify client & company needs, and establish authentic working relationships, all of which have helped me to consistently hit profit goals. Every interaction requires a unique approach, and I thrive under this challenge with both social agility and humility. My ambition is to continually expand my knowledge, while swiftly learning new skills, thus maximizing profitability for a company whose mission I truly believe in. I'm a highly adaptable individual. I've acquired a significant amount of experience, but always remain humbly teachable. There is always opportunity for growth. I am punctually reliable, personable, and motivated, with open availability.

EXPERIENCE

BARNES & NOBLE, Portland, OR- *Senior Bookseller 2018-2022*

A key-holder and recognized team leader in customer service on the selling floor, I assist the store manager in managerial duties while mentoring new and current employees in customer interactions to demonstrate knowledge, passion and expertise regarding books. Modeled exemplary customer service as a section leader in Faith & Religion, in addition to opening and closing the building, and protecting company assets through successful loss prevention. Received the flagship store's first perfect score as an individual book seller by a third-party agency hired to test the quality of services.

MES INVESTMENTS, West Hollywood, CA- *Property Manager 2018-2021*

Consistently maintained property rentals in a three-building complex through established positive working relationships with owner, vendors, and tenants to create a safe and livable community. Duties included creating rental listings, filling vacancies, collecting rent, enforcing leases, and ensuring proper building maintenance on a timely schedule. I was responsible, at all times to handle any situation that may arise, as well as stay on call for any of the owner's or company directives. Experienced in crisis intervention, interacting and debriefing with first responders, and knowledgeable of tenant and landlord rights, regulations, and responsibilities.

LA TIENDA THRIFT, San Clemente, CA- *Front End Supervisor 2017-2018*

Oversaw cashiers and other employees to guarantee customer satisfaction, scheduled pick-ups and deliveries, closed and counted till, made deposits, as well as responsible for opening and closing the store premises. Responsible for transporting clients, as well as product, to designated appointments and scheduled delivery drop-offs. Responsibilities also provided significant amount of experience with crisis intervention and corresponding with county-funded rehabilitation centers and services.

SOUTH BAY TECHNOLOGY, San Clemente, CA- *Inventory Manager 2012-2016*

Pulled and assembled parts for work orders. Updated inventory changes in company software, QuickBooks. Broke down specific fluids, powders, and films to clients' desired quantities. Pulled production orders for engineers to build models. Received and properly organized new parts and product. Adjusted inventory count accordingly.