

MARIO ANTHONY (ORTIZ)

WRITER, ACTOR, CUSTOMER SERVICE+



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About Me

A self taught artist and published author who has been fortunate and able enough to work in several fields, including, but not limited to general labor, security, bartending, social media, childcare, serving, entertainment, and writing. My experience has empowered me to be a skilled and dedicated worker with over a decade of experience in customer service.

Experience

Various • Chicago, Illinois • 07/2021 - Present

Brand Ambassador/Server/Bartender+

As of July of 2021, I began working freelance gigs, as an independent contractor for several apps.

- Bartending at festivals
- Being a brand ambassador for Geico and Sprint
- Worked concession stands
- Offer guided tours

The Webster Family • Saint Paul, Minnesota • 01/2021 - 06/2021

Tutor / Nanny

I worked for and with a wonderful family in Saint Paul, Minnesota as the primary tutor and nanny for their 3 children all under the age of 8.

- Started each shift by preparing a snack for the kids after
- Help with homework and one-on-one tutoring
- Created a daily agenda with activities.
- On weekends made breakfast, lunch, and dinner
- Activities included workbooks, educational games, and making time for a movie on weekends

Shell of a Man - a Screenplay Novel • 06/2020-05/2021

Author

- Worked with self publishing company (PublishDrive)
- Created an original story about characters of color relatable to readers of any age or race.
 - Collaborated with global artists, to obtain original illustrations
 - Created social media marketing campaigns, features in articles, and made appearances on podcasts
 - Highlighted not only my book, but my journey toward completing it.

Mooneyham Management • Chicago, Illinois • 02/2020 - 03/2020

Social Media Assistant

- Although very short-lived due to the pandemic (losing several clients), I worked with a team of great people who I learned a lot from about the world of social media.
- Researched potential brands to partner with
- Explored relevant trends and hashtags to suit their niche
- Crafted targeted messages to their audience
- Utilized platforms like 'Later' to schedule Instagram posts for accounts with 10K+ followers
- Developed marketing strategies to further represent the brand

Cluck Films • Chicago, IL • 07/2019-08/2019

Supporting Actor - (Da Big Zip)

- Hailed as a standout performance in a film with
- a vast array of characters.
- Official Selection at Big Muddy Film Festival.
- Official Selection at Cannabis Culture Film Festival.
- Built personal social media following of over 400 fans
- to expand visibility and network.
- Performed an original rap in front of a live audience

Cluck Films • Chicago, IL • 08/2018-01/2019

Lead Actor - (Decaf Don)

Premiered film at The Outtaspace in Chicago, IL.

- Filmed on and off for 6 months.
- Studied and rehearsed roles from outline to interpret and memorize lines and cues
- Conducted interviews with media professionals, podcasters, and online personalities to promote the film

Broadway in Chicago • Chicago, Illinois • 11/2017 - 08/2019

Bartender/Candy Stand

Started as water sales and candy stand worker, which involved set up and cash/credit exchanges.

Promoted to bartender by the recommendation of my manager > than 90 days of employment. Something that had not previously been done at our company.

- Setup of the bar, where I would work individually.
- Accuracy of payment using an iPad POS system.
- Closing duties entailed take down, end measurement amounts, lock cabinets and clean bar thoroughly

House of Blues • Chicago, Illinois • 04/2015 - 10/2017

Security/Coat Check/Buffer Staff

- Meeting and greeting guests
- Directing them to different areas within the venue
- Securing the environment stationed
- Serve as a liaison to answer questions with regard to ongoings of the night and upcoming events
- Assisting in private event set-up (chairs, tables, décor, etc.)
- Serve food to as many as 1,300 guests

Education

2010-2014

Curie Metropolitan High School Chicago, IL

References

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