

Aidan Casper

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Key Skills

- Exceptional Customer Service
- Cash-Handling Expertise
- Bilingual
- Tech-Savvy/Fast Learner
- Sales Experience
- Professional and Neat
- Reliable and Resourceful

Work Experience

January 2021 - May 2022

Living Spaces, Mission Valley, Ca -

Product Specialist

- Every guest is to be greeted, with a friendly welcoming greet

Preparing for the Sale:

- Clocking in with enough time go through routine and not feel rushed.
- Grab a fully charged Theatro, listen to any message in "Earbox".
- Check HUB boards for any messages from TEC or leadership.

- Calculate revenue needed to be a GEM
- Assign yourself goals that are designed to eliminate any deficit
- Understand primary zone, secondary zone, results, and your plan for the day
- Take your time to thrill our guest.
- Cover all your basis, do your best

September 2021 - October 2021

Party City, Mission Valley, Ca -

Seasonal Sales Associate

- Interacts with and assists customers

- Processes balloon orders
- Assists in receiving and stocking procedures
- Stages merchandise for the sales floor
- Packs out merchandise
- Top and down stocks merchandise
- Assists in merchandising procedures
- Performs other duties as needed

May 2021 - September 2021

Buffalo Wild Wings, Mission Valley, Ca -

Kitchen Team Member/Prep Cook

- Maintain positive working relationships with all Team Members and Managers
- Knowledge of proper sanitation, food safety and security procedures
- Keeping inventory, restocking food bins, and cleaning work stations
- Cooks fry, grill, sauté, steam, and bake food to order for guests
- Understanding of specs, cook times, plate presentation, etc.
- Slicing, dicing, cooking, grilling and saucing gave all kinds of opportunities to utilize my skills

March 2021 - May 2021

The Sugar Factory, San Diego, Ca - *Busser/Food Runner*

- Ensure food orders are correct before serving to guests.
- Work in a fast-paced environment
- Present a neat and professional appearance
- Consistently provided professional, friendly and engaging service
- Displayed enthusiasm and knowledge about the restaurant's menu and products
- Work as a lynch pin between the kitchen and guests, you'll be in constant motion ensuring plates are finished in the kitchen and food is delivered quickly and accurately to guests

June 2016 - March 2021

Motel 6, San Diego, Ca -

Front Desk Representative/Night Auditor

- Managed guest arrivals, including processing payments, noting requests and issuing room keys
- Monitor and report any safety or security issues
- Handled front desk functions for evening shift while training as night auditor
- Perform other miscellaneous task

June 2015 - June 2016

Burger King, Lemon Grove, Ca -

Crew Member

- Serve fresh, hot food with a smile in a timely manner
- Perform cash-related transactions
- Provide Information about products
- Able to lift 35 pounds

June 2012 - April 2015

Dollar Tree, Alpine, Ca -

Sales Associate

- Completed purchases with cash, credit and debit payment methods
- Increased purchase totals by recommending additional items
- Work as a team member to provide the highest level of service to customers
- Answered incoming telephone calls with professional and knowledgeable responses

Education

September 2009 - August 2012

Centre City Education, San Diego, Ca -

High School Diploma

References

Juan Cabrales,
Motel 6, Manager On Duty
(619) 261-5928

Jesse Arellano,
Otay Mesa Sales, Dispatcher
(619) 822-9194

Lashay Roberts,
Union Bank Underwriter
(760) 815-73402