

ES

Etsub Solomon

Professional Summary

Outgoing and friendly Barista with excellent interpersonal communication strengths. Solid experience processing payments, handling food and meeting customer demands with diligent and well-organized mentality. Certified in safe food handling. Friendly Barista with great people skills and sales experience. Dedicated to creating personalized customer experiences while offering expertise in coffee production, and preparation. Strong knowledge of roasting and brewing, with enthusiasm for promoting sustainable and fair-trade coffee. Organized and dependable candidate successful at managing multiple priorities with a positive attitude. Willingness to take on added responsibilities to meet team goals. To seek and maintain full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills. Motivated Service Worker with exceptional social skills, communication abilities and customer service background. Dedicated to following health and safety guidelines and handling food items properly. Pursues every opportunity to support team members and proactively address issues.

Work History

Starbucks - Barista

Tucker, GA

07/2022 - 09/2022

- Pleasantly interacted with customers during hectic periods to promote fun, positive environment.
- Created wide variety of hot and cold drinks in average shifts with consistently positive customer satisfaction scores.
- Cleaned counters, machines, utensils and seating areas daily.
- Controlled line and crowd with quick, efficient service.
- Elevated customer loyalty by using strong communication abilities to resolve customer problems.
- Trained new team members with positive reinforcement and respectful, encouraging coaching.

Bruster's Real Ice Cream - Ice Cream Scooper

Tucker, GA

08/2020 - 06/2021

✉ etsubsolomon19@gmail.com

☎ (404) 423-5423

📍 Stone Mountain, GA 30083

Education

Expected in 05/2025

Georgia State University

Atlanta, GA

Bachelor of Science: Dental Hygiene

Skills

- Stocking Supplies and Retail Products
- Coordinating Orders
- Coffee and Tea Preparation
- Coffee Machine Demonstrations
- Menu Memorization

- Kept work area tidy and sanitary, promptly addressing spills and other messes.
- Operated cash register, taking payments and issuing customer receipts.
- Explained ice cream flavors, toppings, sundaes and other frozen concoctions to customers.
- Maintained cleanliness and organization in establishment.
- Served customers with speed and detail orientation, keeping team running smoothly throughout service fluctuations.
- Offered samples of new ice cream flavors to customers.
- Maintained separation between general use utensils and those used to dispense nuts and other food items known to cause allergic reactions.