QUALIFICATIONS

- Transit Supervisor Certificate
- 65 WPM, Microsoft Word, Excel, PowerPoint.
- Document creation; spreadsheets, forms and presentations
- Excellent customer service skills, dependable, resourceful

- Excellent verbal articulation and written communication skills
- Confidential and diplomatic propensity
- Self employed as a Virtual Assistant for various small business owners for 4 years
- CDL Class B

PROFESSIONAL EXPERIENCE

Deblo Virtual Services, Covington, GA 678-467-2275 1/18 - 12/20NNA Signing Agent and Mobile Notary Coordinate and oversee signing appointments with borrowers Receive and/or print documents and deliver them to signing appointments • Ensure loan documents are properly notarization, executed and are returned to clients for processing Marta, Atlanta, GA 404-848-5543 6/13 - 8/20 **Bus Operator** • Complete Pre and Post-Trip of bus Foster and maintain a good relationship with my patrons and promote a positive public image Attend Safety meetings and document incident, complete affidavits 5/13 - 6/13 Rockdale County Transportation, Convers, GA 770-483-4713 School Bus Driver Transport students to their schools Read and update route sheets • Pre-Trip buses Maintain control of bus during each route through building and maintaining a relationship with each student 7/12 - 3/13 Ceek to Fulfill, Convers, GA 770-602-0543 Administrative Assistant Greet/screen visitors and calls and answer inquiries • Prepare and type responses to correspondence containing routine inquiries • • Coordinate workshops; secure speakers and facility 6/89-10/10 Grady Health System, Atlanta, GA 404-616-1900 **Executive Secretary** Administrative support to the CIO and her Assist Directors, Project Managers and IT staff • Calendar management, travel arrangements, attend meetings and take minutes Prepare responses to correspondence containing routine inquiries • Prepare expense reports invoices, memos, letters, financial statements and other documents Coordinate meetings, prepare agendas, secure and prepare facilities • First line of contact for customer complaints; greet/screen visitors and calls and answer inquiries • Coordinate training classes for End Users, coordinate office moves Financial Counselor/Registration Clerk Conducted patient interviews •

- Analyzed and accessed financial classifications
- Registered patients

• Heavy customer contact

EDUCATION

MARTA University –Transit Supervisor Certificate **2016** AUL – Secretarial training, **1984 – 1985** Georgia Perimeter College, **1992-1994** Georgia State University, **1976-1979**