

DANIA TSEGAI

CERTIFIED NURSE ASSISTANT

CONTACT

317-670-3827

dtsegai@ivytech.edu

[linkedin.com/in/dania-tsegai2917](https://www.linkedin.com/in/dania-tsegai2917)

Indianapolis, IN 46234

SKILLS

Time Management

EHR/EMR Proficiency

Strong written and verbal communication

Detail-oriented

Patient and Compassionate Care

Safety Consciousness

EDUCATION

Registered Nurse/ASN Degree

Ivy Tech Nursing Program

2022-2024

Relevant coursework: Fundamentals of Nursing, Medical Surgical Nursing, Pharmacology, Anatomy & Physiology

High School Diploma

Brownsburg High School

2016-2020

Honor Roll Student

AP Scholar

LANGUAGES

English 

Tigrinya 

Spanish 

Certified Nurse Assistant (CNA) excited to apply my comprehensive nursing education and hands-on experience to a per-diem position. A strong work ethic and empathetic touch have made me a valuable advocate for patients and their families.

WORK EXPERIENCE

Certified Nurse Assistant

Westside Garden Plaza Assisted Living

MAY 2023-PRESENT

- Aided 30+ patients per shift with routine tasks including feeding, bathing, and dressing.
- Carefully transferred patients into beds, wheelchairs, and tables, using gait belts and other tools.
- Monitoring patients for any changes in their condition and reporting them to the nurse
- Documenting patient care and observations in electronic health records
- Maintaining a safe and secure environment for patients and staff by adhering to all healthcare regulations and standards of practice.

Clinical Experience as CNA

Silver Oak's

AUGUST 2022-DECEMBER 2022

- Aided patients per shift with routine tasks including feeding, bathing, dressing, and exercise.
- Routinely monitored and recorded patient vitals including blood pressure, temperature, and blood sugar levels.
- Respected patient's privacy and dignity, upholding all hospital policies and HIPAA regulations.

Personal Home Health Aide

Elderly Family Member's Residence

JUNE 2019-PRESENT

- Performed housekeeping duties including laundry, grocery shopping, and cleaning
- Planned and prepared meals according to dietary restrictions
- Provided transportation to doctor's appointments, shopping, and church
- Administered and managed medication
- Observed and documented client's mental and physical condition on a regular basis and reported to client's daughter
- Promoted dignity and independence while also providing 24/7 companionship

Pharmacy Technician

Kroger Pharmacy

MAY 2022- MAY 2023

- Carefully measured prescriptions, prepared and printed labels, and filled 50-200 orders daily by verifying accuracy with Pharmacists.
- Managed inventory for 800+ behind and over the counter medications.
- Verify patient insurance information and process claims; investigate and quickly resolve patient billing and insurance concerns.
- Professionally greet over 200+ customers at the counter and provide exceptional customer service and answer high volume of phone calls from customers and physicians.

Server

Brownsburg Meadows Assisted Living

JUNE 2017-DECEMBER 2021

- Warmly greeted and escorted guests to their assigned tables seating 50-100 people per shift.
- Swiftly and gently addressed any customer complaints or concerns, escalating it to management when necessary.
- Guided a team of 10 servers in providing training, guidance, and feedback to ensure optimal team performance.

Licenses/Certifications

CNA License: CNA2302338

Issued: 10/27/22 Expires: 10/27/24

BLS Provider (American Heart Association): 225418130192

Issued: 08/22 Expires: 08/24

Dania Tsegai

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July 24, 2023

HR Department

Dear Hiring Manager,

Thank you for this opportunity to apply for the Certified Nurse Assistant position. I am confident that my skills and interest in providing excellent patient centered care would be beneficial for this position.

Through my academic and work experience, I have demonstrated skills in providing meaningful patient-centered care by collaborating with my instructors, nurses, CNAs, and physical therapists on the unit at the clinical site. I enjoyed taking care of the critical residents that required extra attention from the staff and having the opportunity to not only see them at their most vulnerable state but to provide them the support they needed in those times with my attention and desire to help them heal holistically.

Along with my skills as a nursing student, my related work as a Pharmacy Technician has allowed me to develop strong communication skills with interdisciplinary professionals and patients thanks to my duties of answering and resolving issues with the high volume of calls we receive at the pharmacy. I have received multiple compliments for my ability to understand the patients' concerns and resolving their issues promptly. In addition to that, I have gained the skills to obtain and record patient information through Electronic Health Records (EHR) to transcribe incoming prescriptions, request refill orders, and resolve insurance claims under the guidance of the Pharmacist.

My passion for nursing is led by motivation to be the light for those who are at their most vulnerable state of health. After I finish my degree, I aspire to work full-time as a Cardiovascular ICU nurse and continue to provide excellent patient-centered care. I believe this position will provide me with the vast knowledge and opportunities that will help me reach my professional goals as a CVICU nurse.

Thank you for your time and consideration throughout this process. I look forward to hearing from the Nursing Support department about increasing my skills as a Certified Nurse Assistant in order to give patients the best care possible.

Sincerely,

Dania Tsegai