

Akuol Riak

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Profile

Driven, strong-willed, confident speaker that is a creative thinker and proficient problem-solver. Worked in the customer service sector and has a strong sense of serving others in all aspects.

Education

Central Collegiate Institute

September 2018 - June 2022

High School Diploma

University of British Columbia

September 2022 - present

Work Experience

Walmart

September 2020 - July 2022

Customer Experience Service Salesfloor Associate

- Assist customers in a professional and friendly manner
- Maintain the organization and cleanliness of store contents
- Knowledgeable and experienced in till training
- Stock, replenish and organize store inventory
- Continuously followed cleaning protocol throughout work schedule to ensure safety guidelines are met

Sportchek

November 2020 - September 2021

Retail Softgoods Associate

- Sell recreational sports equipment, clothing, and footwear accessories to customers
- Provided outstanding customer service
- Maintained cleanliness in store by organizing content
- Maintain accurate and acute merchandising displays
- Followed proper cleaning protocol to adhere to safety guidelines

Thunderbirds Track and Field Club

April 2023 - present

Track and Field Coach

- Managed a group of 30-50 children
- Organized and planned practices
- Attended track meets and led athletes through warm-ups, races, and other events
- Coordinate with colleagues to plan practices and track meet

Skills

- Consistently displays a positive attitude when working with others
- Demonstrates cognitive ability; able to think outside the box
- Resourceful in the ability to problem solve
- Efficient organizational skills and detail-oriented
- Co-operates well with others
- Effective oral and written communication

Volunteer Experience

July 2017 - present

Art Teacher Assistant - Moose Jaw Museum & Art Gallery

- Managed 8-14 children and youth aged 4-14 in the classroom
- Assisted in set up and clean up
- Performed lesson planning and teaching

August 2022 - present

Basketball Coach - MegaSports Camp Hillcrest Church

- Lead a group of 20-30 youth
- Plan and organized basketball-skill drills
- Act as a lead coordinator for the sports camp

October 2022 - February 2023

Varsity Athlete Volunteer/Tour Guide - IGTUBC Kids Program

- Show guided tours to students in grades 3-7 across campus
- Organize multi-sport skills and drills clinic
- Manage groups of 10-25 students

References

Ava Aminbakhsh

Student Program Assistant

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Graeme Fell

Thunderbirds Coach

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