# Shelby Henderson

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# Work Experience

#### **Scheduler**

LHC Group - Germantown, TN July 2022 to Present

Here I schedule patients to nurses and ensure all needs are meet for both the nurse and patients. I maintain points to ensure nurses meet their daily goals and work with inbound and outbound calls.

#### **Warehouse Associate**

Amazon - Memphis, TN April 2021 to July 2022

Working at Amazon I worked as a stocker at first, I got recognized for my hard work and became a problem solver. From being a problem solver and having dedication to my job I became a leader with goal to make and schedules to adjust and floor plans to maintain.

#### **Sales Associate**

Victra - Verizon Wireless Premium Retailer - Millington, TN January 2020 to April 2021

In this job I was a sales associate as well as a inventory stocker. I preformed sales daily and had goals to meet weekly.

- Greeted customers in a friendly manner
- Responsible for resolving all customer complaints
- Handled returns and exchanges
- Processed customer transactions
- Monitored inventory
- · Restocked merchandise
- Organized new merchandise
- · Responsible for general cleaning

## Education

#### **Beauty school in Beauty**

Goulds academy - Germantown, TN January 2022 to Present

## High school diploma

Millington High School - Millington, TN August 2015 to May 2019

# Skills

- Warehouse Experience (1 year)
- Cash Handling (2 years)
- Retail Sales (1 year)
- Food Preparation (Less than 1 year)
- Kitchen Experience (Less than 1 year)
- Food Service (Less than 1 year)
- Host/Hostess (Less than 1 year)
- Order Picking (1 year)
- Medical Scheduling (Less than 1 year)
- Typing (2 years)