

Zena McDonnell

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EXPERIENCE

Perri's Pizza — *Kitchen Assistant*

2347 E. Clearfield St, Philadelphia, PA 19134

JULY 2022

- Maintenance and cleaning
- Food prep

Johnny B's All American Pizza — *Kitchen Assistant*

2403 E. Allegheny Ave, Philadelphia, PA 19134

JUNE 2022

- Maintenance and cleaning
- Food prep

Allegro Pizza and Grill — *Server*

3942 Spruce St, Philadelphia, PA 19104

SEPTEMBER 2021 - NOVEMBER 2021

- Processing customer orders
- Food handling and prep
- Oven prep
- Assisted customers with outdoor dining services

Toasted Walnut Bar & Grill — *Door Security*

1316 Walnut St, Philadelphia, PA 19107

SEPTEMBER 2020 - DECEMBER 2020

- Checked customer IDs
- Handled inbound phone calls
- Assisted customers with outdoor dining services

Macy's — *Costumed Performer at Dickens Village*

1300 Market St, Philadelphia, PA 19107

DECEMBER 2019

- Provided gate security
- Assisted customers with indoor safety policies
- Maintained immersive entertainment experience

Franklin Square — *Hospitality Specialist*

200 N 6th St, Philadelphia, PA 19106

MAY 2019 -AUGUST 2019

- Conducted cash and debit/credit card transactions as box office cashier
- Utilized company app to confirm tickets for events
- Assisted customers in park navigation

SKILLS

Graphic design & layout
Public speaking/Vocalizations
Information Processing
Cash counting

AWARDS

Six Seasons Appreciation Award
Eastern State Penitentiary/Terror
Behind the Walls, 2017

Antonelli High School Art Award
2001

Life Scout
BSA, 1987-2000

LANGUAGES

English Fluent
French Intermediate

Eastern State Penitentiary— *Actor/Staging, Promotions*
2027 Fairmount Ave, Philadelphia, PA 19130

OCTOBER 2011 – NOVEMBER 2011

SEPTEMBER – NOVEMBER 2013, 2014, 2015, 2016, 2017, 2018, 2019

- Nightly performances of high intensity immersive theater
- Entertain customers
- Ensure customer safety and satisfaction
- Promotional appearances/ in-costume appearances
- Coupon flyering
- Participated in set maintenance and assembly
- Constructing and dismantling props and sets

Wooden Shoe Books & Records— *Sales Associate, Co-Owner*
704 South St, Philadelphia, PA 19147

AUGUST 2005 – FEBRUARY 2020

- Event coordination
- Organize in-store events, including lectures and film nights
- Coordinate staff schedule
- Manage advertisements for events and sales
- Create displays for book themes
- Keyholder

Insomnia Cookies — *Bicycle Courier*
3417 Spruce St, Philadelphia, PA 19104

FEBRUARY 2018 -AUGUST 2018

- Delivered orders across southwest Philadelphia and University City;
- Utilized company app to navigate delivery area and communicate with customers and managers;
- Assisted non-delivery personnel in order preparation

Fright Factory — *Actor*
2200 S. Swanson St, Philadelphia, PA 19148

SEPTEMBER 2012 - NOVEMBER 2012

SEPTEMBER 2022 – NOVEMBER 2022

- Nightly performances of high intensity immersive theater
- Entertain customers
- Ensure customer safety and satisfaction
- Promotional appearances/ in-costume appearances
- Coupon flyering
- Participated in set maintenance and assembly
- Constructing and dismantling props and sets

EDUCATION

Antonelli Art Institute — *Graphic Design*

300 Montgomery Ave Erdenheim, PA 19038
2001 – 2003

Adobe Photoshop, Illustrator

Hand drawn illustration

Document formatting

Image framing

Antonelli Insitute of Art and Photography — *Graphic Design*

300 Montgomery Ave, Erdenheim, PA 19038

SEPTEMBER 2001 - JUNE 2003

Adobe Photoshop, Illustrator

Hand drawn illustration

Document formatting

Image framing

Delaware County Community College — *Liberal Arts*

901 Media Line Rd, Media, PA 19063

JANUARY 2011 - JULY 2012

Journalism

Piano

Advanced astronomy

PROJECTS

Project Name — Chem-Positive

Co-authored, published harm reduction pamphlet, 2018