

Taina Dervil

Floor Manager / Key Holder

CONTACT

(516) 424-5153

T.DERVIL@GMAIL.COM

EXPERIENCE

Supervisor

November 2022- Present | Reiss, Roosevelt Field Garden City, NY

- Organized workflow tasks to prevent downtime and production gaps.
- Responsible for helping put out products received from delivery for both Reiss Mens and Women's Pad.
- Answered client questions and made product recommendations according to their needs.
- Utilizing B-Connected in order to reach our best potential and Goal.
- Making sure that monthly goals, Quarterly are met

Key Holder

November 2021 - September 2022 | Theory , New York, NY

- Distributing day to day task to staff
- Assisted with New Employee Training
- Floor merchandising
- Ensuring floor is constantly stocked
- Managing morning as well as closing Alarm system going through all the proper steps and procedures.
- Led and directed team members on effective methods, operations and procedures

MIT / Floor Supervisor

June 2021 - February 2022 | Karl Lagerfeld / Donna Karan , Garden City , NY

- Created weekly schedules based on predicted staffing needs, budgets and employee requests.
- Utilizing client booking to further grow sales. Responsible for floor merchandising / stock reports.

CAREER OBJECTIVE

Highly motivated and business-minded professional with broad-spectrum experience in operations, sales, customer service, marketing and promotions. Results-oriented and motivated in achieving organizational goal, with working knowledge in key administrative and management field, and solid technical background that develops high-risks initiatives into outstanding financial success. People-oriented with excellent communication skills that conveys complex and innovative ideas to meet total customer satisfaction. A proactive team player known for continuously handling increasing responsibilities by earning fast-track job promotion; possesses well-defined time management skills and powerful communication, problem solving, and negotiation aptitude.

- Maintained frequent interaction with senior management to measure goal achievement and determine areas of improvement.

Regional Brand Manager

June 2019 - April 2021 | **Lacoste , Garden City , NY**

- Negotiated contracts with vendors and distributors to manage product distribution, establishing distribution networks and developing distribution strategies.
- Evaluated marketing strategies based on knowledge of establishment objectives, market characteristics and cost factors.
- Handled all shipping, stocking and merchandising 3 Lacoste locations throughout Long Island. Responsible for weekly recap communications, meeting sales goals each month,
- creating quarterly PowerPoint for floor layouts, handling seminars to constantly better promote the brand.
- Weekly communication reports with store goals and store strategies .

Sales Associate / Brand Ambassador

September 2014 - June 2019 | **Bloomingdales , Garden City , NY**

- Utilitizing B-Connect to grow stronger client relationships. Providing excellent customer service
- Maintaining \$1M clientele while being responsible for two MENS brands (Lacoste and Robert Graham)
- Responsible for weekly company outreach for Bloomingdales. Monthly company outreach for Lacoste and Robert Graham
- Sold products being promoted and kept records of sales.
- Kept areas neat while working and return items to correct locations following demonstrations.

ADDITIONAL SKILLS

Human Resource Management

Scheduling and Coordinating

Administration and Reporting

Performance Tracking and Evaluations

Employee Coaching and Motivation

POS Inventory System Operation

Customer Feedback

Complex Problem-Solving Customer

Needs Determination Microsoft
Access

Microsoft PowerPoint

Billing and Payment Processing
Financial

Data Analyzation Business Analysis

EDUCATION

Associate In Arts (A.A.) In Business Fashion Merchandising

Nassau Community College , Garden City , NY

High School Diploma

June 2008

Elmont Memorial High School , 11003, NY

LANGUAGES

- **French** Fluent

- **Spanish** Advanced

- **Creole** Native

References available upon request