Hello

I am Tatum Tutt

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Skills

Active listening
Customer and personal service
Time management
Critical thinking
Persuasion
Bilingual speaking
Good public speaker
Service oriented
Reading comprehension
Building and engineering knowledge
Strong reading and math skills
Experience with technology
Physical strength in endurance
Dexterity and hand eye coordination.
Knowledge in healthcare
Vital sign skills

Experience

August 2021 – February 2023

Red Lobster, Augusta, GA – server

- Greet guests, explain the menu if they are new to the restaurant, and present them with menus if they are needed and take orders.
- Monitor food preparation methods, portion sizes, and garnishing and presentation of food to ensure that food is prepared and presented in an acceptable manner.
- Investigate and resolve complaints regarding food quality, service, or accommodations
- Perform some food preparations or service tasks such as cooking, clearing tables, and serving food and drinks when necessary.
- Perform some cleaning duties such as sweeping, mopping clean bathroom to make sure they are clean and washing dishes, to keep equipment and facilities sanitary
- Set up dining areas for meals and clear the following meals

- Brew tea, and fill containers with requested beverages
- Clean and organize eating, service, and kitchen areas
- Communicate with customers regarding orders, comments, and complaints
- Closes restaurant with the rest of employees and opens restaurant with the rest of employees.
- Provided a positive customer experience with fair, friendly, and courteous service.
- Learned all the items on the menu to be able to explain every item if the customer was interested.

June 2022- July 2023

FriendlyCare Companion, Martinez GA- Home healthcare provider

- Displayed strong clinical skills in assessing vital signs, aiding with ADLs, provided assistance with patient's exercises given to them by a doctor.
- Reserved patients' dignity and minimized discomfort when carrying out duties such as emptying drainage bags, bathing, grooming and rehabilitation.
- Maintains professionalism between me and client and has shown to have a excellent satisfaction rate for communication skills between patients, families and nurses.
- Monitored client's conditions and reported changes in behavior, appearance, and physical ability to do every day activities.

March 2023- present

Stevens Park Health and Rehab, Augusta GA – Certified Nurse's Assistant

- Assisting patients with activities of daily living, such as meal delivery and bedpan application
- Assisting patients and ensuring their hygiene
- Recording and monitoring of patient vital signs
- Providing patients with general adjunct care
- Answering calls from patients and making sure they're as comfortable as possible.

September 2019- March 2020

Panera Bread, Grovetown GA- front of house, cashier, food preparer

- Resolved customers issues and answered questions.
- Rung customers food up, and sometimes served it to them when it was ready
- Provided a positive customer experience with fair, friendly, and courteous service.
- Learned all the items on the menu to be able to explain every item if the customer was interested.
- Maintained order of counter, displays, tables, and washrooms

- Prepared the best possible sandwiches and soups and salads.
- Kept the kitchen clean and always made sure dishes never piled up.
- Closed restaurants with the employees and sometimes opened the restaurant as well.

May 2020- June 2021

Tutt contracting Inc. – contractor, clerical worker

- Operated a wire and cardboard bailer
- Educated in driving a Bobcat, MiniX
- Oversaw and managed the construction of a building.
- Managed materials, workers, and equipment needed for a jobsite
- Maintained order in the warehouse where the company is located.
- Ensured safety regulations were always followed
- Kept accurate financial records
- In the office I edited emails, sent emails, and ran errands for the company
- I answered the phone scheduled appointments, and helped people get containers
- Filled out job applications for the job.

Education

graduation date-May 2020

Harlem high school, Harlem GA

Expected graduation date- 2026

Augusta university, Augusta GA

Major- Pre nursing

Graduated 2022- Breath of Life Training LLC.

CNA certified

Awards

Volunteer, Augusta University
Volunteer, Columbia County choral society
Volunteer, Augusta Opera
Private Pesticide Applicators License
CPR/ AED Certified
CNA Certified