

Ian Fontenot

First Year College Student - Studying Kinesiology

Contact

Address

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Skills

Customer Service

Loading and unloading

Production procedures

Equipment Maintenance

Attention to Details

Organizational

Enthusiastic Team Member eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Clear understanding of Customer Service and training in the satisfaction of customers. Motivated to learn, grow and excel in any industry.

Work History

2016-06 -
Current

Go Kart Operator Attendant

Panther Karts USA, Spring, Texas

- Responsible for ensuring efficiency in the operations of the go-kart track and safety of the participants involved in taking rides (adult and children rides). Provision of excellent services to the guests, assisting the challenged guests in loading and unloading.
- Ensure a serene and safe environment for the customers to acquire a good experience. Ability to appropriately check and ensure the potential safety matters, such as availability of the required safety equipment to ensure safety in the environment.
- Proper checking of the appropriate requirements of children; age, and height for participation.
- Giving explanations to the participants about the safety procedures.
- Maintenance of a secure, hygienic, and serene environment for guest satisfaction and a good working environment for the staff.
- Implement appropriate customer skills to facilitate customer satisfaction in the organization.
- Provide effective assistance in the inspection of equipment for wear and tear detection; to ensure proper and excellent delivery of services to the participants to improve satisfaction in equipment utilization.

2021-04 -
2021-08

Team Member

Sonic, Spring, United States

- Took numerous orders from seniors and effectively made quick, accurate changes in the operations for efficiency and satisfaction of customers.
- Experienced in appropriate packaging of all the

menu items; proper checking and assurance of product quality and quantity to ensure consistency of production and service delivery.

- Prepared ice cream treats and various types of drinks.

Efficient preparation of various food orders; usage of various preparation methods such as preparing meals on the grill and preparing fried meals in the frying station based on the orders.

- Proper hygiene maintenance: cleaned the drive-in restaurants through various activities such as mopping, dusting objects and furniture, disposing of trash, sweeping dirt, proper sanitization in food sections, wiping counter-tops, and washing dishes.

- Friendly character for easy socialization with other staff and developing good rapport with customers; warm welcoming of individuals who have enjoyed the pleasant and courteous meals provided in the restaurant.

- Ability to work overtime/ irregular hours such as weekends, holidays, and night hours. Good willing character to train across all the sectors of the organization, which proves efficiency in all operations of the organization.

Education

2017-09 -
2021-06

High School Diploma

Klein High - Klein, TX.

- Extracurricular Activities: Basketball, Track, Weightlifting, Health and Nutrition

2021-08 -
Current

Bachelor of Science (in Progress): Kinesiology

Sam Houston State University - Huntsville, TX