

# Rafe G. Krouse

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University of Kentucky  
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## EXPERIENCE

### **Kroger, Ft. Mitchell—E-Commerce Clerk/ Shift Lead**

December 2019- PRESENT

Started at Kroger in 2019 as an E-Commerce Clerk gathering orders and taking groceries to customers' cars.

As of summer 2022, I was appointed as Shift Lead, giving me a leadership role over the department while I was scheduled. This position also gave me the responsibility of taking care of customer complaints and issues, as well as being in charge of closing the department. Which required me to set it up for the proceeding day, cleaning up, and locking up the department doors.

## EDUCATION

### **University of Kentucky, Lexington KY**

First Semester Freshman

College of Arts and Sciences

### **Beechwood High School, Ft. Mitchell KY— *HS Diploma***

Graduated May 2023

- GPA (unweighted): 3.75

Extra Curriculars:

Marching Band- 5 years

HS Bowling- 2 years

HS Archery- 2 years

## SKILLS

-Google Workspace/  
Microsoft Office

-Detail Oriented

-Strong Leadership

-Customer  
support/assistance

