

AUNDREA WILSON

PROFESSIONAL SUMMARY

Residential Advisor experienced in guidance and support initiatives focused on making a difference in the community. Implemented service programs for student support and performance objectives to provide a safe and secure environment. Operated in a nurturing and drama free environment.

WORK HISTORY

Resident Advisor, 05/2023 to Current Bridge House

- Support personal needs of residents dealing with diverse conditions
Solved grievances and complaints by collaborating with residents
- Strategized to improve residents care and satisfaction and held weekly meetings with directors to advocate for residents
- Facilitated floor meetings to discuss concerns, review complaints, and convey information about policy changes

JobCoach/ Teacher Assistant, 07/2020 to Current Opportunities Academy

- Worked with individuals to help understand and overcome personal, social or behavioral problems affecting educational or vocational situations
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- Oversaw students in the classroom and to enforce rules and support the lead teacher.
- Managed time efficiently in order to complete all tasks within deadlines
- Used critical thinking to break down problems, evaluate solutions and make decisions

Patient Care Technician, 07/2019 to 07/2021 West Jefferson Hospital - Marrero, LA

- Monitored, tracked, and conveyed important patient information to healthcare staff to help optimize treatment planning and care delivery.
- Obtained patient vital signs and reported results to staff nurse or physician, noting changes from prior measurements.
- Supported needs of 20 + residents under long-term care

Personal Care Attendant, 07/2018 to 11/2018 Lazarus

- Helped clients maintain optimal health by overseeing medication administration and doctor's appointments.
 - Assisted clients with daily living needs to maintain self-esteem and general wellness.
 - Reported unusual or urgent circumstances in patients' condition or environment immediately to nurse supervisor
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CONTACT

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SKILLS

- Customer Inquiries
 - Mobility Support
 - Locating Individuals
 - Safety Standards and Compliance
 - Resident Support
 - Student Assistance
 - Mental Health Support
 - Nursing Assistance
 - Communication Clarity
 - Effective Conflict Resolution Skills
 - Google Docs
 - Enforcing Safety Protocols
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EDUCATION

Real Estate, 05/2020

Delgado Community College - New Orleans, LA

Dialysis Technician , 05/2013

Southern University, Career College - Shreveport, LA

- Honor Roll
- Dean's List

Certified Nurse Aide, 09/2004

Bossier Parish Community College, Byrd High School - Bossier City, LA
