# Ani Papazian

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#### **EDUCATION**

Academy for Careers in Television and Film, Long Island City, NY

Expected graduation: July 2023

Cumulative GPA: 97.3%

# **WORK EXPERIENCE**

Redken Saloon Salon

36-17 30th Ave, Queens, NY 11103

# **Assistant and Receptionist**

2022 - Present

July,

- Receive calls, determine nature of calls, direct inquiries, schedule appointments.
  Communicate with clients about appointments including rescheduling, canceling, or scheduling follow ups.
- Help lead stylists with their daily tasks. Responsible for gathering supplies, mixing colors, washing hair, sterilizing tools, cleaning around the salon, and performing basic maintenance tasks
- Responsible for greeting clients as they arrive, providing great customer service, consulting with clients about pricing and products.

# **VOLUNTEER EXPERIENCE**

Reading Town Sunnyside

35-01 Queens Blvd, Queens, NY 11101

### Volunteer worker/tutor

November, 2021- Present

- Tutor young students in ELA and math. Assist them with their homework received at school.
- Organize student files. Check for accuracy in student information and update student profiles
- Proctor for middle school students taking the practice SHSAT exam. Grade practice exams and organize tests.

### Glory MMA

45-35 47th St. Woodside, NY 11377

### Trainer/assistant

December, 2019 - January, 2022

- Assisted in teaching classes and trained kids in mixed martial arts.
- Signed up students for classes, canceled classes, scheduled free trials, communicated with parents of students
- Updated student profiles and their personal information

# ADDITIONAL SKILLS OR INTERESTS

- Fluent in English and Armenian
- Communication skills

- Organization skillsProficient in customer serviceTeamwork
- Develop excellent rapport with clients