

Valencia Whitaker

Albany, GA 31721

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Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Alorica Customer Service Representative

Alorica Customer Service Representative - Albany, GA

February 2019 to January 2023

My role description was to answer calls and work with customers to resolve complaints, process orders, and provide information.

Education

Associate's in Healthcare Technology

Albany Technical College - Albany, GA

October 2021 to Present

High school diploma

Monroe High School - Albany, GA

Skills

- Customer service
- Leadership
- Analysis skills
- Communication Skills
- Data Analysis
- Presentation Skills
- Microsoft Office
- Research
- Quality Assurance
- Computer Networking