

Montaya Chandler

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Currently pursuing an Associate in Visual Arts Animation degree at Coastal Carolina Community College, combining my passion for storytelling and creativity. Known for exceptional interpersonal skills, attentiveness, and a genuine passion for ensuring customer satisfaction. Expertly managed theatre entrances, efficiently guiding guests to their seats and assisting with any inquiries or concerns. Demonstrated strong organizational skills in coordinating seating arrangements and maintaining order during busy screenings.

Adept at swiftly resolving issues and ensuring a smooth flow of operations. Proactively engaged with patrons, exhibiting a friendly and professional demeanor that contributed to a positive and welcoming atmosphere. Maintained a thorough understanding of movie schedules, promotions, and theatre policies to provide accurate and helpful information to customers.

Acted as a valuable liaison between customers and management, effectively relaying feedback and addressing customer concerns to uphold high standards of service. As a movie theatre usher, I consistently exceeded expectations, fostering a memorable and enjoyable movie experience for all patrons. With a commitment to exceptional customer service and ongoing education in visual arts animation, I played a key role in creating a positive and satisfying moviegoing environment.

Versatile and talented professional with a unique blend of customer service expertise, artistic abilities, and exceptional writing skills. Recognized for consistently delivering exceptional customer experiences and exceeding expectations. Skilled in fostering positive relationships with clients and customers through effective communication, creative problem-solving, and a genuine passion for providing top-notch service.

As an artist, I possess a keen eye for design, creative flair, and the ability to bring ideas to life through various artistic mediums. Proficient in utilizing various applications to create captivating visual content.

Furthermore, I excel in writing engaging and persuasive copy, with the flexibility to adapt my writing style to diverse audiences and platforms. Experienced in crafting compelling narratives, conducting thorough research, and meeting strict deadlines. By combining my customer service acumen, artistic talent, and exceptional writing skills, I bring a unique and well-rounded perspective to every project.

As a dedicated professional, I consistently strive for excellence in every endeavor, delivering outstanding results that captivate audiences and leave a lasting impact.

Work Experience

Animation Artist

Work from anywhere - Jacksonville, NC

September 2012 to Present

Animation Artist

Highly skilled and passionate Animation Artist with a strong background in creating visually stunning and engaging animations. Proficient in various animation techniques, software, and tools, with a keen eye for detail and a deep understanding of storytelling. Committed to delivering exceptional results while meeting tight deadlines. Extensive knowledge and expertise in 2D and 3D animation, character animation, motion graphics, stop-motion, and visual effects. Proficient in both traditional hand-drawn animation and digital animation techniques.

Advanced proficiency in industry-standard animation software such as Adobe Creative Suite (After Effects, Photoshop, Illustrator), Autodesk Maya, Cinema 4D, and Toon Boom Harmony. Skilled in utilizing various plugins and scripts to enhance the animation process. Ability to conceptualize and develop compelling narratives, characters, and storyboards. Proficient in creating storyboards, animatics, and animating scenes that effectively convey emotions, actions, and messages.

Expertise in bringing characters to life through expressive and fluid movements. Skilled in creating believable and captivating performances, lip-syncing, and body mechanics. Proficient in rigging and character setup. Proficient in creating stunning visual effects, including particle systems, dynamics, simulations, and compositing. Skilled in integrating visual effects seamlessly into animations to enhance the overall impact.

Collaboration and Communication: Strong interpersonal skills, able to effectively collaborate with cross-functional teams, including directors, designers, and sound engineers. Excellent communication skills to understand and interpret client requirements and provide creative solutions.

Experience:

Animation Artist, XYZ Animation Studio, City, State

Created captivating 2D and 3D animations for various projects, including commercials, short films, and explainer videos.

Collaborated with a team of artists to develop and refine animation concepts, storyboards, and character designs.

Utilized industry-standard software and tools to bring characters and scenes to life, ensuring high-quality animation and visual effects.

Met project deadlines while maintaining attention to detail and adhering to client specifications.

Freelance Animation Artist, Self-Employed

Worked with clients from diverse industries to create custom animations that effectively conveyed their brand messages.

Developed storyboards, character designs, and animation sequences based on client requirements and feedback.

Utilized a range of animation techniques and software to deliver visually appealing and engaging animations.

Maintained

Freelance Writer

None - Jacksonville, NC

February 2012 to Present

Highly skilled and versatile writer with a proven ability to craft compelling and impactful content. I possess exceptional attention to detail and a keen eye for grammar, syntax, and style, enabling me to consistently deliver polished and engaging written pieces. Proficient in conducting thorough research, I am adept at adapting writing styles to suit diverse audiences and platforms. With a strong foundation in storytelling, I possess a natural ability to captivate readers and effectively convey complex ideas.

I excel in creating captivating blog posts, producing persuasive marketing copy, and crafting insightful articles that leave a lasting impression. My commitment to delivering top-notch written content is evident in the quality and impact of my work. I combine creativity, precision, and a deep understanding of audience engagement to consistently produce outstanding results.

Alorica Customer Service Representative

Cvs med work from home Alorica Calling Center - Jacksonville, NC

Present

Maintains exceptional customer service standards by effectively communicating with customers via phone, email, online chat, or social media to address questions and concerns. Updates and maintains accurate customer information in accordance with company policies. Demonstrates a calm and professional demeanor while attempting to resolve issues and de-escalate tense situations. Escalates calls to supervisors when necessary to ensure prompt resolution.

Dedicated and results-driven professional with a proven track record of excellence in providing outstanding customer service at Alorica for CVS Med at Home. Consistently surpasses performance targets and delivers exceptional service to customers. Highly skilled in efficiently processing medication orders, providing accurate information, and resolving customer inquiries.

With a strong attention to detail, I ensure strict adherence to medication protocols and maintain the highest level of confidentiality when handling sensitive patient information. Proficient in navigating complex systems and effectively communicating with healthcare professionals and customers to ensure seamless medication management.

Recognized for exceptional problem-solving abilities and the ability to maintain positive customer relationships, I am committed to delivering quality service and ensuring patient satisfaction. As a valuable asset to the team, I am dedicated to upholding the reputation of CVS Med at Home through exceptional service delivery.

Education

Associate of Arts in Visual and Performing Arts

Coastal Carolina Community College - Jacksonville, NC, US

2024

High school diploma

North Side High School - Jacksonville, NC, US

May 2006 to June 2012

Skills

- Computer literate Territory Sales Experience High volume transactions Transaction reconciliations Customer direction Customer service Cash drawer balancing Cash Handling Shelf-cleaning Advertising Coupons and gift cards Refunds and exchanges Excellent verbal communication Business Strategy Heavy lifting Adaptability Money management Purchase assistance
- Adobe Premiere
- Leadership
- Python
- Unity
- Public relations
- Typing
- Google Docs
- Adobe After Effects
- C#
- 2D animation
- Adobe Illustrator
- Graphic design
- Motion Graphics
- Software troubleshooting
- Windows
- Mac OS
- Video Editing
- APIs
- Social media management
- Google Tag Manager
- Illustration
- Analysis skills
- Adobe Photoshop
- Adobe Creative Suite
- Adobe InDesign
- Photography
- Video Production
- Cash register
- Pricing
- Analysis skills

- Google Docs
- Computer networking
- Windows
- Account management
- Maya
- Branding
- Filming