Sayla Horton

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My name is Sayla Horton and I am 20 years old. I graduated from Clarksburg High School in June 2021. I attend Montgomery College as a General Studies-STEM (psychology) major. I have a wide experience in retail and customer service and love engaging and interacting with customers!

Authorized to work in the US for any employer

Work Experience

Kids Academy Team Member

LifeTime Fitness - Gaithersburg, MD June 2022 to Present

I work with children ages 3 months- 11 yrs old. I help set up activities and watch the children with my other team members. We listen to music, play games, gymnastics/tumbling, go to a learning station, read, and arts and crafts

Chick-Fil-A Team Member

Chick-fil-A - Gaithersburg, MD October 2021 to January 2022

I was a delivery driver and front of house worker. I took orders on the register, worked curbside, and dine in.

Scooper/Cashier

Bruster's Real Ice Cream - Gaithersburg, MD May 2020 to October 2020

I was a scooper and a cashier at Busters ice cream. I took orders, made waffle cones, opened and closed the store, worked at a register, and took orders through a drive thru

Education

High school or equivalent

Clarksburg High School - Clarksburg, MD August 2017 to May 2021

Skills

- Customer service
- Delivery Driver Experience
- Childcare (1 year)
- Cash handling (3 years)

- Front desk (Less than 1 year)
- Retail sales (1 year)

Languages

• Spanish - Beginner

Certifications and Licenses

CPR/AED

February 2022 to February 2024

Assessments

Sales skills — Completed

July 2021

Influencing and negotiating with customers

Full results: Completed

Retail customer service — Proficient

March 2022

Responding to customer situations in a retail setting

Full results: Proficient

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.