

ALYIAH AZIZ-WHITE

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PROFESSIONAL SUMMARY

Varying experience ranging from Kwik Trip, Student Council President in High School, Marketing Coordinator at Swimtastic and more; I've only grown in various skills. I've learned to be a leader for other co-workers, classmates, and everyday peers. I've worked in fast paced environments, work with different needs, and with various different of employees and customers. From my various experience in work, to my course work I've only grown as an individual and leader.

SKILLS

- Volunteer Management
- Ability to Lead
- Quality Assurance Controls
- Positive Reinforcement Strategies
- Marketing Analytics
- Employee Relationships
- Constructive Feedback
- Customer Experience
- Active Participation

WORK HISTORY

Convenience Store Cashier / Kwik Trip / 07.2023 - Current

- Fostered clean and safe environment for customers by keeping register area clear, organizing shelves and wiping and sanitizing food and drink stations.
- Rotated product when stocking shelves to maintain freshness.
- Answered customer inquiries and used knowledge of store layout and product content to give directions.
- Maintained accurate cash drawer by accounting for transactions by end of shift.
- Adhered to age-restricted sale policies, laws and procedures by requesting and verifying identification.
- Carefully examined identification cards to sell alcohol and tobacco products to patrons of legal age.
- Arrived on time and dressed professionally in clean company uniform.
- Handle over 100 customers everyday

Marketing Coordinator / Swimtastic Swim School / 04.2021 - 08.2023

- Planned and executed internal and external marketing events.
- Created engaging brochures and flyers to use for promotional materials and distribution.
- Answered general marketing department inquiries by email, phone, and mail.
- Taught daily swim instruction to students varying in ages and skill levels.
- Planned classes covering different ages and skill levels to prepare students for basic and advanced swimming needs.
- Used teaching aids such as kickboards, diving rings, and fins correctly to

teach students.

- Communicated clearly and positively with parents to ensure expectations were met and exceeded.
- Mentored and trained new swim instructors on best practices.
- Collaborated with swim team coaches to develop successful training plans.
- Provided emergency first aid and CPR as needed.
- Motivated participants through one-on-one instruction and positive feedback.
- Taught over 100 different students with various personalities and needs

Server Assistant / Tofte's Table / 11.2021 - 07.2022

- Bussed tables between courses and load and unloaded trays to expedite tasks.
- Refilled drinks and condiments and restocked serving areas to minimize delays.
- Maintained clean, safe and organized work environment to safeguard servers and patrons.
- Kept close eye on customers to quickly spot leaving guests and clear tables for future patrons.
- Complied with all food safety and sanitation regulations to reduce restaurant risks.
- Maintained knowledge of current menu items, garnishes, ingredients and preparation methods to promptly answer customer questions.

EDUCATION

University of Wisconsin - Milwaukee - Waukesha, WI / Expected in 12.2024
Associate of Science: Forensic Science

North High School - Waukesha, WI / 06.2023

High School Diploma

- Honor Roll 2019-2023
- Honoree of Athletic Scholar 2019-2023
- Awarded Northstar Award 2023
- Awarded Most JV Points for Track 2021-2022
- Award Most Mentally Tough for Track 2021
- Awarded Student Achiever Award 2022
- Awarded Avid High Honor Roll 2021
- Awarded Student of the Month November 2019
- Awarded Most Improved Band Member 2021
- American Legion DJ Martin Post #8 Americanism Scholarship Recipient
- Bethesda Elementary School Scholarship Recipient
- Kiwanis Club of Waukesha Scholarship Recipient
- Elizabeth And Peter Dianich Memorial Scholarship Recipient
- Completed AP course in Human Geography, World History, Physics 1, Language and Composition, US History, and Statistics
- Relevant Coursework: Forensic Science, Intro to Criminal Courts, Criminal Justice & Intro to Policing

- 3.9 GPA
- Ranked in Top 10% of class
- Clubs: Student Council, Black Student Union, Key Club, Senior Board, Peers for Peers, Forensics, Freshman Ignition, Drama Club, Pep Band, Junior Board, One Act, Marching Band, Academic Decathlon, Sophomore Board, and Freshman Board
- Extracurricular Activities: Club Volleyball, High School Volleyball, Track and Field, and Basketball
- National Honors Society Member
- Elected to President for Student Council in 2021-2023
- Elected Captain of JV Volleyball 2022

CERTIFICATIONS

- First Aid/CPR Certified
- Licensed Lifeguard - 2021-2025

CREATIVE WRITING

In my free time I take time to creative write. I write from poetry to short stories. Since 8th grade I've written two books and am working on getting one published as well as working on writing a third book.