



## BRIANNA HAYES

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o.com

Baltimore, MD 21201

### SUMMARY

Detail-oriented Phlebotomist & Medical Professional with strong track record in painless venipuncture. Highly familiar with centrifugation and aliquoting procedures and medical terminology. Responsible and hardworking professional dedicated to using compassionate and caring approach to provide outstanding services to patients.

### SKILLS

First Aid, CPR skilled, Customer relations, Excel, Word, Microsoft Office, Medical Records Management, HIPPA & OSHA Compliance, Power Point, Billing Insurances, Epic, Trainee, Mobilab handhelds, and Cerner system.

### EXPERIENCE

Warehouse Associate (Part Time)

Baltimore, MD

Amazon Fulfillment Center / Oct 2021 to Current

- Moved boxes, containers and pallets with special-purpose equipment to meet demanding production targets.
- Picked and prepared numerous daily shipments in controlled atmosphere warehouse environment.
- Packed and labeled merchandise to prepare for loading and shipment to customers.
- Organized warehouse design to maximize space for stock while allowing for high volume traffic zones.
- Read computer-generated move tickets, put-away labels and delivery labels to properly move merchandise.
- Collected stock location orders and printed requests to maintain inventory control.
- Filed requisitions for out of stock items and supplies.
- Kept shelves, workstations and pallet areas neat and tidy to maintain safe work environment.
- Operated forklifts to fill or empty overhead spaces.
- Received merchandise into warehouse, relocated products using forklifts and pallet jacks and processed orders for shipment.
- Maintained records pertaining to inventory, personnel, orders, supplies or machine maintenance.

Phlebotomy Technician (On-Call) PRN-As Needed

Towson, MD

Citrano Medical Laboratories Temp Agency/ Aug 2019 to Current

- Conducted various blood tests and updated results into paper and electronic charts.
- Obtained variety of blood samples through venipuncture or capillary puncture using syringes, butterfly needles and straight needles.
- Transported specimens following established protocol for temperature and light.
- Identified patients using proper procedures prior to specimen collection.
- Centrifuged blood specimens in test tubes and capillary tubes to separate cells and

sediment from blood serum.

- Observed patient for unusual reactions or events to take appropriate action under established guidelines.
- Administered required COVID-19 rapid tests and collected specimens using proper swabbing technique.
- Collected and prepared nasal-pharyngeal samples for PCR testing of COVID-19 in accordance with standard methods and processes.
- Maintained fully-stocked phlebotomy cart, carrier and station.
- Screened prospective donors by conducting interviews, obtaining medical histories and measuring vital signs.
- Located veins suitable for puncture to draw blood using sterilized needles, vials and other equipment.
- Track Mileage
- Nursing home morning draw
- Venipuncture on all ages

#### Phlebotomist/Specimen Accessioner

Baltimore, MD

Life bridge Health / Nov 2017 to Jan 2019

- Prepared specimens for in-house testing and for transport to off-site to reference laboratories.
- Processed specimens and prepared each for shipment to testing laboratories.
- Prepared specimens by sorting into groups and setting up in designated areas.
- Maintained compliance with standards for patient confidentiality, work accuracy and infection control.
- Identified and fixed issues with lab equipment to achieve more accurate lab results.
- Verified collection orders and communicated discrepancies to nurses.
- Transported specimens following established protocol for temperature and light.
- Prepared and packaged specimens for courier transport.
- Labeled blood vials with critical information like time of collection, date and patient name.
- Drew blood from patients to collect samples using venipuncture and following aseptic techniques.

#### Phlebotomist Extern

Baltimore, MD

Bio Blood Components/ Jun 2017 to Sep 2017

- Treated blood-related chronic disorders by performing therapeutic phlebotomy.
- Counseled patients to ease fears, explain procedures and enhance cooperation during blood draws.
- Labeled blood vials with critical information like time of collection, date and patient name.
- Obtained variety of blood samples through venipuncture or capillary puncture using syringes, butterfly needles and straight needles.
- Collected specimens for drug screens, paternity tests and alcohol tests.
- Located veins suitable for puncture to draw blood using sterilized needles, vials and

other equipment.

- Verified collection orders and communicated discrepancies to nurses.
- Obtained blood samples for medical testing and transfusion through venipuncture or capillary puncture.

## **EDUCATION AND TRAINING**

Phlebotomy Certificate (NPCE)

School of Phlebotomy Vein Skills May 2017

Baltimore, MD

High School Diploma

Woodlawn High School Jun 2015

Baltimore, MD

## **ADDITIONAL INFORMATION**

Reference's Available Upon Request