

Timothy Shehata

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Skills

When I worked at McDonald's I had practice and help with customer service, I learned communication skills, I handled rigorous situations, I resolved many issues, and I also learned how to have commitment working there over a year.

- Fluent in English
 - Fluent in Arabic
 - Can speak Spanish
 - Good team worker
 - Flexible and adaptable
 - Active listener
 - Good organization and time management skills
 - Trainable and easy to development
 - Training and coaching skills
 - Multitasking skills
 - Good commitment
 - Decision making skills
 - Good communication skills
 - Good customer service skills
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Experience

Temecula Hyundai / Service – Porter's Facility

March 2023 - PRESENT, Temecula, CA

- Manage vehicle flow in our service stalls, service lane, service drive, and within the auto group parking lot
- Work with the auto group service advisor to complete tasks such as keeping track of key tasks, cleaning cars, driving vehicles from service stalls, following dealership display standards, fielding customer requests, and other assigned duties
- Ensure customer vehicles are ready for return after service department repairs
- Clean parking lot, service stalls, and other vehicle areas when needed
- Service customer needs with a positive attitude
- Assure proper use of tools, equipment, standard maintenance and safety practices.
- Performed other duties as assigned

McDonald's / Team Member

August 2021 - September 2022, Menifee, CA

- Contributed to team success by completing jobs quickly and accurately.
- Keep work areas clean, organized and safe to promote efficiency and team safety.
- Operated register to process payments and collect cash payment for order totals.
- Learned all required tasks quickly to maximize performance.
- Helped with customer service and learned communication skills.
- Dealt with rigorous situations and resolved many issues.
- Learned how to have a commitment working there over a year.
- Worked different stations to provide optimal coverage and meet production goals.
- Developed strong cooperative relationships with coworkers and managers.
- Worked scheduled shifts and remained available to work during coworker absences, holidays and busy periods.
- Broke down boxes and cartons along with cardboard packages.
- Maintained a productive, and solid approach to all tasks.

Youth Leaders of Menifee/ Volunteer

June 2021 - August 2021, Menifee, California

- Helped kids set up different tasks and activities
- Broke up conflicts between children
- Organized and hosted daily activities
- Hosted many fundraising opportunities
- Chaperoned kids for a couple hours a day interacting and working with them
- Offering friendly and efficient service to children, handled challenging situations with ease.
- Identified issues, analyzed information and provided solutions to problems.

Mexico Orphanage Mission Trip/ Student Leader

December 2018 - December 2018, Mexico

- Taught local people's skills to improve living conditions and to live from Biblical ways.
- De-escalated and resolved conflicts between local peoples and missionary representatives.
- Volunteered in overseas locations and in various roles.
- Led groups of volunteers on community service missions through diverse areas to preach, educate on Bible teachings and talk about our Coptic Christian faith.
- Helped children and homeless communities in an orphanage.
- Served kids and communities in need of natural resources.

- Provided communities with necessities like food and clothes.
- Uplifted people and addressed key problems that they were dealing with.
- Started a fundraiser to help provide for their necessities.
- Demonstrated respect, friendliness and willingness to help wherever needed.
- Learned new skills and applied to daily tasks to improve efficiency and productivity.

Saint George Coptic Orthodox Church/ Church Volunteer

March 2017- Current, Hemet, California

- Greeted guests with helpful directions, and friendly conversation.
- Served as a positive example for younger youth through appropriate speech, and attitude.
- Volunteered in many hosted church events for years like fundraising, Bible study, spiritual activities, retreats, helping orphanages, mission trips, and liturgies.
- Prepared meals for church members and guests for funerals or special events.
- Volunteered in overseas locations and in various roles.
- Volunteered in church as leader for Sunday school.
- Community service for feeding homeless at homeless shelters, supervised events, developed leadership experiences.

Education

Vista Murrieta High School / Graduated

August 2018 - June 2022, Murrieta, California

High School Diploma

University of California Riverside / Undergraduate

September 2022 - June 2026, Riverside, California.

Biochemistry Undergraduate student

Awards

High School Diploma

Honor Roll Certificate- 3.5 GPA or above, 4 semesters.

4.0 Academic GPA Award

Church Reader Role in Holy Liturgy

