

CC

CASIE CUNNINGHAM

cun94018@pennwest.edu | 724-871-8670 | McClellandtown, PA 15458

Summary

Highly-motivated employee with desire to take on new challenges. Strong work ethic, adaptability and exceptional interpersonal skills. Adept at working effectively unsupervised and quickly mastering new skills.

Skills

- Loss Prevention
- Practice Management
- Customer Service
- POS System Operation
- Creative Problem Solving
- Event Coordination
- Verbal and Written Communication
- Customer Engagement
- Reliable and Punctual
- Service Assistance
- Strategy Development
- Work Planning and Prioritization

Experience

Panera Bread | Uniontown, PA **Associate** 11/2022 - *Current*

- Answered customer questions and provided store information.
- Supported management team to facilitate task completion and meet performance goals.
- Arranged and stocked new merchandise following placement directions.
- Communicated clearly with customers in person and via telephone, driving positive experiences.
- Followed cleaning and sanitation guidelines to meet health and OSHA requirements.
- Performed register sales transactions quickly and accurately to comply with established cash control procedures and customer service guidelines.

- Trained new team members in cash register operation, stock procedures and customer services.
- Greeted customers to determine wants or needs.
- Cleaned shelves, counters and tables to maintain organized store.
- Answered store and merchandise questions and led customers to wanted items.
- Stocked shelves and supplies and organized displays to focus customer attention on specific items.
- Recommended merchandise to customers based on needs and preferences.
- Unboxed new merchandise and restocked shelves in appealing and organized arrangements to promote items.
- Performed floor moves, merchandising, display maintenance and housekeeping to keep sales areas well-stocked, organized and current.
- Maintained knowledge of sales and promotions, return policies and security practices.

Education and Training

Penn West | California, PA **Bachelor of Science** in Exercise Science *Expected in 05/2026*

Penn Trafford High School | Harrison City, PA **High School Diploma** *05/2023*