

Kal Glenn

Professional Listener

Los Angeles, CA 90045

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Willing to relocate: Anywhere

Authorized to work in the US for any employer

Work Experience

Commercial Actor

Los Angeles - Anaheim, CA

May 2022 to Present

- Happy Dad Beer commercial
- City Hope Hospital commercial
- American Career College commercial
- Several Undisclosed background movie roles

Acting Student

Chris Thatcher Acting Studio - Boulder, CO

September 2020 to May 2022

- Studied Meisner and Tscholsky method acting
- Scenes play with Directors direction
- Lines memorizations and improv
- Able to work off of other's emotions.
- Cold reading, scene study, script analysis.

Auditor

USAA - Tampa, FL

October 2019 to April 2020

- Projects based; 10-year look back
- Overview of data, to be transferred to next gen
- Efficiency in project completion
- Promoted to Peer- Supervision
- Increased completion rate by 38%

Support Lead

Charter Communications - Saint Petersburg, FL

May 2018 to October 2019

- IT support for Residential-Internet accounts
- Apps: CRM, SCOPE, PRIMAL, CYCLOPS, CALL TRACKER
- Giving professional and highly motivated strong IT coaching to new hires
- Teaching new dynamic ways to resolve normal application issues
- Lead support experienced in call center atmosphere

Personal Banker II

Chase Bank - Sarasota, FL

November 2016 to May 2018

- Influenced, educated and eased customers to Chase-technology
- Built trust with customers by introducing them to team members who can assist them with their financial needs.
- Complied with all policies, procedures, regulatory and banking requirements
- Sold Chase credit services; over 10 accounts a month

Bonded Broker

Cash America International - Tampa, FL

January 2014 to November 2016

- Loaned, bought, sold, negotiated all valuable items available on resalable market.
- Greeted and interacted with clients to determine their individual needs and recommended appropriate financial solutions
- Appraised rare and precious commodities
- Performed sales and loan transactions
- Effectively communicated to customers the legal aspects of loan industry
- Communicated effectively with fellow employees and managers, display respect, and used effective communication tools
- Partnered with all employees to create a positive and memorable customer experience
- Operated opening and closing procedures

Manager

Emperors/GoldClub Entertainment - Tampa, FL

February 2002 to April 2010

- Two separate themed Largest Sports-Bar in South Florida
- Managed both entities more than 200 employees.
- Provide continuous, uninterrupted scanning of fiscal changes in regulations and compliances.
- Understood and consistently enforced safety rules, policies and guidelines for the Sports-Bar Culture
- Used problem solving skills to make quick decisions, instruct, evaluate, supervise, and recognize the potential for danger or injury.
- Review all emergency procedures and responded to emergency situations immediately in accordance with State policies and procedures.

Education

Bachelor of Science in Finance

University of South Florida-Main Campus - Tampa, FL

August 2010 to May 2016

Skills

- LAN
- Application Support
- IT Support (2 years)

- Operating Systems
- Auditing (10+ years)
- Supervising experience (10+ years)
- English
- Pet Sitting (1 year)
- Animal Care
- Corporate finance (5 years)
- Intraday Trading (4 years)
- Technical Analysis (4 years)
- Fundamental Analysis (10+ years)
- Options Hedging (1 year)

Languages

- Japanese - Beginner

Certifications and Licenses

Food Handler Certification