

AVA EVANGELOU

Toronto, ON M4K 3X4 • 647-973-1582 • Avacoco1@outlook.com

Professional Summary

Energetic customer-focused candidate eager to put excellent communication and interpersonal skills into practice. Handles reservations, seating arrangements and payments. Trainable and committed to creating warm and inviting atmosphere.

Skills

- Reservation Documentation
- Guest Experience Management
- Customer Communication
- To-Go Order Preparation
- Table Setting Arrangements
- High-Volume Dining
- Problem Solving
- Attention to Detail
- Critical thinking
- Adaptability

Work Experience

Hostess, 01/2023 to Current

Jack Astor's Bar & Grill – 144 Front St.

- Greeted customers warmly upon arrival and provided friendly and warm presence throughout dining experience.
- Took reservations and to-go orders by phone, answered customer questions, and informed of accurate wait times.
- Answered customer questions about hours, seating, and menu information.
- Supported servers, food runners, and bussers with keeping dining area ready for every guest.
- Trained new hostesses on customer service best practices and restaurant policies to maintain high standards of service.

Hostess, 08/2022 to 01/2023

Olde Yorke Fish And Chips – 96 Laird Dr.

- Worked with front of house staff to move tables and adjust seating to accommodate groups with special requests.
- Monitored seating area and checked restrooms regularly to keep spotless.
- Developed and maintained up-to-date knowledge of menu items and daily specials to accurately respond to customer queries.

- Answered phone calls to take orders, give information and document reservations.

Garden Center Associate, 04/2022 to 07/2022

Loblaws – 301 Moore Ave.

- Worked outdoors in weather conditions to care for plants and serve customers.
- Answered customer questions about products and services, helped locate merchandise, and promoted key items.
- Completed opening, closing, and shift change tasks efficiently to keep store ready for guests.
- Restocked shelves with new plants each day and rotated stock for optimal appearance.

Deli Clerk, 09/2019 to 04/2022

Loblaws – 301 Moore Ave.

- Greeted customers at counter to fulfill requests and answer questions.
- Maintained clean, trash-free workspaces to maximize productivity and safety.
- Prevented food spoilage by monitoring dates, rotating stock, and following proper storage procedures.
- Restocked supplies and prepared additional ingredients during downtime for expected busy periods.

Education

Bachelor of Arts: Psychology, Expected in 05/2026

Toronto Metropolitan University - Toronto, ON

High School Diploma: 06/2022

East York Collegiate Institute - East York, ON