# Quabeisha Zellner

### Warehouse/Production

Warner Robins, GA 31088 Diamondjackson477@gmail.com +1(478) 2831582

General Warehouse Laborer with 3 years of experience in warehouse operations. Avid on the job learner excited to apply acquired knowledge while advancing skill set for the benefit of assisting with growth an potential.

Willing to relocate to: Macon, GA - Perry, GA - Byron, GA Authorized to work in the US for any employer

# Work Experience

### **Usher/ Parking Attendant**

NITELINES USA - Fort Valley, GA October 2017 to Present

Assist drinks at entertainment events

Collecting admission tickets and passes for drinks,

Assisting in finding seats, searching for lost articles, and locating facilities such as rest rooms and telephones.

Assisting in finding parking spots, V.I.P and Special need parking

### **Call Center Representative**

Liveops - Alabama December 2021 to August 2023

Work with customer orders

Complaints about information and services

Provide solutions that fit the individual situations

### **Remodel Associate**

Walmart - Warner Robins, GA February 2019 to October 2021

Remove and install fixtures Greet customers with a smile and answer their questions Stock products on shelves Sort products in the backroom Unload trucks

### **General Labor Worker**

Perdue Farms, Inc. - Perry, GA August 2017 to May 2019

Move products to assigned area in the warehouse or to store shelves.

Ensures correct packing and labelling of product.

Loading/Unloading trucks

Retrieved customer orders and packaged for shipment.

Prepared shipping documents and mailing labels.

Verified that orders were filled correctly.

Working with raw meat.

Separating the good and bad products.

Cutting Trim, removing bones, and cutting Breast meat half way to the middle.

Working on a fast paced lined.

### **Cashier/Customer Service**

Popeye's Restaurants - Warner Robins, GA February 2015 to December 2018

Receive payment by cash, check, credit cards, vouchers, or automatic debits

Issue receipts, refunds, credits, or change due to customers.

Count money in cash drawers at the beginning of shifts to ensure that amounts are correct and that there is adequate change.

Unloading Trucks.

Prepare food products for customers, maintaining the highest level of product quality and cleanliness. Responsible for the cleaning and sanitizing of food preparation area, storage area, including interior and exterior of restaurant, equipment, and utensils

# **Shipping Receiving Clerk**

Perdue Farms, Inc. - Perry, GA February 2012 to February 2015

Routed incoming shipments to the proper department or warehouse section.

Responsible for dealing with shipper's when merchandise was found to be damaged or lost.

Maintained records on destination charges and weight on all outgoing freight.

Verified rate charges.

Trained in the use electronic equipment.

### **Domestic Housekeeper**

Mary Petties House cleaning - Warner Robins, GA June 2008 to January 2015

Answering phones and taking messages for families when requested.

Cared for household plants.

Made beds changed sheets and linens and completed laundry.

Vacuumed carpets waxed wooden floors and scrubbed tile floors.

Dusted surfaces and utilized appropriate cleaning materials nontoxic for pets and children.

Dropped off and picked up dry-cleaning weekly as requested by employer.

Organized cabinets closets and cupboards.

### Education

## **Ged in Culinary Arts**

Turner Job Corps - Albany, GA August 2008 to April 2009

### Skills

- Customer Service Skills (5 years)
- Communications (5 years)
- Training (3 years)
- Problem Resolution (5 years)
- Strong work ethics (5 years)
- Handling pressure (5 years)
- Multitasking (5 years)
- Prioritizing (6 years)
- Dependability (10+ years)
- Interpersonal skills (6 years)
- Adept at using technology (5 years)
- Understanding of transportation shipping guidelines (3 years)
- Highly developed sense of organization and attention to detail (5 years)
- Ability to stand or walk 10-12 hours during work shift (5 years)
- Good math skills (7 years)
- Ability to count merchandise accurately (7 years)
- Ability to walk carrying 30-60 lbs (6 years)
- Fluent in English (10+ years)
- Physically fit and able to repeatedly lift packages of over 50 pounds (10+ years)
- Basic Computer Skills (8 years)
- Guest Service

- Customer Service
- Valet
- Loading/Unloading Trucks (6 years)
- Picker Packer
- Shipping Receiving
- Order Puller
- Warehouse Associate
- Unloading
- Shipping
- Loading
- General Labor
- · Residential Cleaning
- Freight Experience
- Culinary Experience
- Remodeling
- Research

### Assessments

## **Customer Service Skills — Proficient**

July 2018

Measures a candidate's skill in evaluating approaches to customer service & satisfaction.

Full results: Proficient

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.

# Additional Information

Volunteer Work: I Volunteer every weekend to do hair for parents, To clean houses for disable/ elderly people, Baby sit for single parents that works or need a break.