


# MARCUS BROWN III

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 (313) 732-0351

 Montgomery, AL 36117

## PROFESSIONAL SUMMARY

Valued leader and team member displayed exemplary conduct under pressure while providing guidance and direction to team. Demonstrated excellent organizational skills and ability to think strategically. Trained and mentored new personnel and developed effective working relationships with other service branches. Seeking to maintain a full-time position that offers professional challenges utilizing interpersonal skills, excellent time management and problem-solving skills.

## SKILLS

- Time Management
- Complex Problem-Solving
- Packing and Rigging Chutes
- Project Requirements
- Customer Relations
- Data Evaluation
- Customer Service and Assistance
- Microsoft Office
- Problem Resolution
- Claim Validity Determination
- Telephone Etiquette

## EDUCATION

**Benedict College**  
05/2017

*Bachelor of Science:* Biology

**Pasadena City College**  
Pasadena, CA • 05/2015

*Associate of Science:* Biology

## ACCOMPLISHMENTS

- Global War on Terrorism Medal National Defense
- National Defense Service Medal
- Army Meritorious unit Commendation
- Combat Action Badge
- Air Assault
- Combat life saver
- Parachute Rigger Badge
- Airborne

## WORK HISTORY

**US Army - Parachute Rigger**  
11/2017 - 05/2022

- Analytical and Critical Thinking
- Flexible and Adaptable
- Multitasking Abilities, Inspected and maintained parachutes, seat pans and survival equipment
- Packed and rigged parachutes and life rafts
- Measured product sizes, packaging equipment needed and packing options
- Increased equipment lifetime by completing detailed and accurate inspections
- Fit and maintained specialized equipment such as anti-exposure and anti-G suits
- Organized and maintained records of team training and health requirements
- Repaired and tested oxygen delivery systems and regulators
- Exceeded goals through effective task prioritization and great work ethic
- Used coordination and planning skills to achieve results according to schedule
- Received and processed stock into inventory management system.

**Amazon - Fulfillment Center Associate**  
05/2016 - 08/2016

- Reduced fulfillment errors by using RF scanners to quickly pick items

to proper bins.

- Operated warehouse equipment and reported instances of safety code violations to management to reduce risk of accidents.
- Moved boxes and organized aisles to open up floor space and enable forklift operators to move freely through warehouse.
- Alternated goods in inventory by observing first-in and first-out approach to keep shelves organized and properly stocked.
- Prepared orders by processing requests, pulled materials from warehouse, packed boxes and prepared shipments.
- Checked inventory and selected products from specific locations based upon availability.
- Detail-oriented Order Picker with experience working in various large warehouse environments. Seeking similar role where outstanding packing skills and strong commitment to safety will be valued.

#### **Gymboree Outlet - Sales Associate**

*Gaffney, SC • 03/2013 - 05/2016*

- Organized racks and shelves to maintain store visual appeal, engage customers and promote specific merchandise.
- Provided positive first impressions to welcome existing, new and potential customers.
- Helped customers locate products and checked store system for merchandise at other sites.
- Answered customer questions regarding sizing, accessories and proper care for merchandise.
- Engaged with customers to effectively build rapport and lasting relationships.
- Prepared merchandise for sales floor by pricing or tagging.
- Solved customer challenges by offering relevant products and services.
- Maintained customer satisfaction with quick and professional handling of product returns.
- Increased sales by offering advice on purchases and promoting additional products.