

Alyssa Eagger

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PROFESSIONAL SUMMARY

Personable Customer Service Representative committed to providing high-quality service and superior guest experiences. Positive and infectious personality with interpersonal and relationship-building skills.

WORK HISTORY

Café Muse

July 2021-Present

Bartender/Server

- Prepare alcohol or non-alcohol beverages for bar and restaurant patrons.
- Interact with customers, take orders and serve snacks and drinks.

Cognizant-Assignment with Google

July 2020-Present

Senior Processor/Trainer

- Manage data, optimize workflow, and increase efficiency for the client.
- Investigated basic issues and escalated more complicated concerns.
- Providing telephone and emails support
- Training new onboarding agents

Meriwether's

June 2018–December 2019

Server

- Greets customers when they enter the restaurant
- Direct customers to available seating
- Assist customers with menu items as well as take orders
- Handles cash and credit card transactions
- Provides training to team members

AMC Theatres

November 2016–May 2018

Management

- Schedule team members for shifts
- Cash handling and drawer preparation
- Opening and closing facility.
- Answers the phone to assist with customer questions

Education

Southfield Lathrup High School

August 2006 June 2010

General High School Studies (Diploma)

Skills

Computer proficiency. Leadership experience. Communication & Organizational skills.