

# Terrance Moore

Elyria, OH 44035

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+1 419 975 5863

- Top-performing customer service representative with extensive experience assisting customers through phone, email and chat support. Committed to balancing company goals while helping all customers find satisfactory solutions. Resourceful problem solver who is adept at remaining calm in stressful situations and effectively assisting a variety of customers.
- Skilled security guard offering over 5 years of experience in security. Highly experienced in safety risk analysis, de-escalating conflicts and controlling behaviors. Background includes monitoring entrances, facility grounds and closed-circuit feeds.
- Talented and creative radio host with over 8 years of experience in presenting music, interviewing high-profile guests, and announcing program schedules.”
- Passionate entertainer with 25 years of experience performing at corporate and special events. Skilled in entertaining guests at comedy shows and concert events by playing music and telling jokes between sets. Proven ability to keep live audiences engaged through guest interactions.

## Work Experience

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### **Radio Host**

Power 89.1fm WNZN - Lorain, OH  
November 2014 to Present

2 shows on Saturday afternoons. Mix Show.

### **DJ/Producer**

Five Star Entertainment - Sandusky, OH  
Present

Travel DJ, Production. Specialty in Media Production and Pre Production. 20 to 100 channel mixing boards, Logic and Pro  
Tools. Arranging and Writing, Serato.

### **Security Officer**

Continental Secret Service Bureau - Toledo, OH  
November 2020 to April 2021

Overnight Guard Shack/Parking Lot Surveillance. Checking Trucks In and Out of Property.

### **Sales Consultant**

KASPER BUICK GMC - Sandusky, OH  
February 2017 to May 2019

Sales of used and new vehicles  
Vehicle Pick Up and Delivery

### **Security Guard**

VENTRA OF SANDUSKY - Sandusky, OH

May 2018 to February 2019

Truck Entry, Secure Surveillance on Interior and Exterior of Building

### **Live Entertainment DJ/Drummer**

Cedar Point - Sandusky, OH

April 2002 to November 2013

#### Responsibilities

Play music for the guest waiting in the queue line at the Millennium Force Coaster. Also played the drums for

Halloweekends Red Garter Saloon.

#### Accomplishments

More performing opportunities at different amusement parks.

#### Skills Used

Drumming and percussion skills as well as music production engineering, emceeing and discuss jockey production.

## Education

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### **Bachelor's degree in Radio Broadcasting**

Ohio Media School - Valley View, OH

April 2021 to November 2021

### **High school or equivalent**

Beecher High School - Mount Morris, MI

1993 to 1996

## Skills

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- Customer Service (10+ years)
- Marketing Strategy
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- Marketing Strategy
- Salesforce
- Sales (10+ years)
- Security
- Host/Hostess
- Surveillance

## Certifications and Licenses

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### **First Aid Certification**