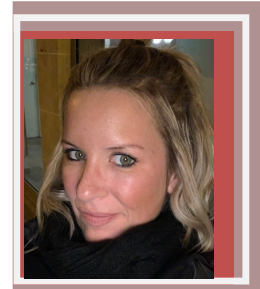


Tanya Jo Brown

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EDUCATION

- ~ Borough of Manhattan Community College NY, NY
General Education/English
Graduated 1999
- ~ Global TESOL College, Manhattan, NY
Advanced TESOL Certificate, Certified ESL Teacher
Graduated 2005
- ~ Liquor, Beer and Beverage Education / Bar Management

EXPERIENCE

JetBlue Airways - Headquarters NY, NY *2011-Present*
Flight Attendant

- Initial Inflight training for 5 weeks in Orlando
- Passenger safety, medical administration - if needed on flights
- Yearly recurrent training - per FAA laws to keep up to date to fly
- Passenger resolution, customer service
- Inflight - serving drinks, meals, snack according to flight destination to passengers
- Special assignment job within the company, recruiting Inflight talent acquisition
- Spent one year flying around the country, performing blue revues (large group interviews), reducing down to smaller group interviews throughout the day, to end with one-on-one interviews, using the STAR method of interviewing by days end, to which then the team met and decided on the future Inflight candidates to attend training in Orlando.

Coyote Ugly Saloon - NYC Meat Packing District of Manhattan 2010-2011
High volume Bartender / Stock & Kitchen Prep

- Cash and POS experience
- Tip outs to bar backs
- Restocking, other food assist help

Chestnuts at the Nest - Portsmouth, NH - Bed & Breakfast 2010
Bartender / Server / Bar Manager

- Prep, stock, open and close, cash out
- Serve drinks and food

72 Market Street - Venice, CA 2007-2010
Server / Host / Bartender

- High end white cloth service restaurant

Globe Restaurant - Venice Beach & San Francisco, CA 2004-2007
Server / Bartender / Floor Manager / Bar Manager

- Extensive wine and food knowledge working for a top chef over 6 years
- Serve, bartend and manage floor and bar

SKILLS

- ~ Fluent in English and Portuguese
- ~ Proficient in Word, Excel, PowerPoint, Google Docs, Microsoft Office, MAC, Internet explorer, Word Press, Blogger, Typing, Filing

INTERESTS

- ~ Art - painting, drawing, resin art and mixed media
- ~ Skateboarding
- ~ Traveling
- ~ Watching my daughter perform at circus
- ~ Languages

References Upon Request